



## **7 NIGHT Fall Colors–New England & Canada Dance Cruise**

***BALLROOM, LATIN & SWING DANCE CRUISE***  
***September 30, 2022 – October 7, 2022***

### **FREQUENTLY ASKED QUESTIONS**

**NOTE: Information subject to change by Cunard.**

#### **General Questions:**

##### **What is Cunard CompleteAir?**

Booking your flight just got easier with innovative Cunard® CompleteAir program, designed to seamlessly coordinate your air travel with your voyage itinerary. Cunard® CompleteAir is now better than ever with new, lower prices. Cunard's improved program offers all the benefits of a flexible ticket at the price of a restricted ticket, at deeper discounts compared to booking airfare online or directly with the airlines.

##### **Do I need travel protection?**

Cunard recommends that all guests purchase some form of travel protection that includes cancellation and interruption coverages as well as secondary medical expenses (for all residents except Vermont) and emergency evacuation benefits. For your convenience Cunard offers CunardCare, a package of both insurance and non-insurance benefits and services which is designed for Cunard's most valued guests. This must be paid at the time of final payment. Sundancer also offers travel insurance with [www.TravelGuard.com](http://www.TravelGuard.com). If you prefer to book directly, please give them Sundancer Cruises IATA number: 06699210

##### **Can Cunard arrange my Ground Transfers?**

Planning how to get to and from your voyage can be challenging. However, Cunard offers a range of options to connect you to your ship — motor coach service, private sedan or limousine — so you need not worry about a thing! Even your luggage is handled for you. At the beginning and end of each sailing, Cunard's Transfer program offers convenient connections between the port and local airports. In New York, Cunard also arranges service to key regional train and bus terminals. Options available for your voyage will be detailed in your preliminary travel documents — contact your Travel Agent to pre-arrange these on your behalf.

##### **Luggage**

All items of luggage will be x-rayed before being brought on board. You should keep any documents, money, valuables, jewelry, personal belongings, medicines, binoculars, cameras or delicate items in your hand luggage. If the journey includes a flight, check the baggage

allowance stated on the ticket. Note that claims for luggage loss or damage must be made in writing to the Director of Administration or Pier Manager PRIOR to leaving the disembarkation pier.

The luggage labels will be used, when boarding, to identify and delivering the luggage to your cabin. The labels you'll receive on board, at the end of your cruise, will make it easier for you to leave the ship by showing the order of priority. Extra ship luggage tags can be obtained from the Porters at the pier. If you have an early departure on October 7<sup>th</sup>, please advise the Purser's Office.

*Sundancer Tip: It is a good idea to put an extra copy of your luggage tags inside your suitcase as well, in case the tag gets ripped off the handle.*

### **Can I arrange to have someone handle my luggage to and from the ship?**

We offer White Star Luggage Service™, which is provided by a reputable carrier and is available exclusively to Cunard's guests. Continental U.S. reservations should be secured at least 35 days prior to sailing date. Service can be requested within 35 days of sailing at an additional cost and is based on destination and availability. Please note you can purchase luggage transfer service home while on the ship. Additional terms and conditions apply. Call (888) 491-0774 for more information.

### **What To Do When You Get On Board**

When you first come aboard, be sure to check out your stateroom. There you'll find the Daily Program with schedules for all the onboard activities.

If the spa or fitness classes are your thing, try to make your appointments on the first day, as the most popular treatments and times fill up fast.

Hungry? Head up to the Kings Court Buffet. They'll be offering snacks, sandwiches, salads and more throughout embarkation.

*Sundancer Tip: For getting around ship, use the cabin hallway to get from one end to the other, then use the stairs or elevators.*

### **Cabins**

Every cruise line guest is assured of comfortable accommodations featuring staterooms above ocean level for a more comfortable cruise. All have king beds that can be converted into twins, sandwiched between a nightstand and a bedside lamp. All cabins feature Samsung satellite flat-screen TVs with a selection of multi-language film and TV channels. TVs are attached to the wall opposite the bed or placed on a fitted cabinet in the larger cabins. All cabins have a direct dial telephone, refrigerator, hair dryer, safe (which fits a laptop), ample hanging and storage space, writing/vanity desk and chair, a two-seater sofa and coffee table. All cabins also offer tea and coffee-making facilities, including a kettle, Twinings English breakfast tea and Cafe Hag instant coffee sachets. All cabins carry Luxury Penhaligon toiletries, including shampoo, conditioner, a combined shower and bath gel, and a body lotion, plus robes and slippers. All bathrooms feature a clothesline. There are two 220v British three-pin and two 110V two-pin

sockets in all cabins, plus a 220v and 110v shaving socket in all bathrooms. Passengers can control their cabin temperature with their own easy-to-use temperature control system.

There are several items that the cruise line asks you not to bring on board Cunard's ships. The onboard electrical systems in your stateroom do not support high-current electronics. Cunard provides lower current hair dryers in all staterooms and irons are available in the laundry rooms. Please do not pack your own iron as this will not be permitted on board with you. Cunard also asks that you don't bring extension cords with you, unless they are accompanying essential medical equipment, such as CPAP and nebulizer machines. These will be checked for electrical safety along with your medical equipment prior to sailing. Surge-protected extension cords are not accepted in any circumstances, as they interfere with the ship's electrical distribution. There are no USB outlets, so bring your own. You can bring multiple plug/USB but with NO surge protector. Example: [https://www.amazon.com/expanders-POWSAV-3-Outlet-Extender-Protector/dp/B082FJXVW6/ref=sr\\_1\\_4?crd=2I6YFZLSF3EY7&keywords=multi+plug+outlet+with+USB+ports&qid=1663194208&srefix=multi+plug+outlet+with+usb+ports%2Caps%2C174&sr=8-4](https://www.amazon.com/expanders-POWSAV-3-Outlet-Extender-Protector/dp/B082FJXVW6/ref=sr_1_4?crd=2I6YFZLSF3EY7&keywords=multi+plug+outlet+with+USB+ports&qid=1663194208&srefix=multi+plug+outlet+with+usb+ports%2Caps%2C174&sr=8-4)

For safety reasons, no electrical appliances can be brought on board, with the exception of battery chargers (for mobile phones, video cameras, cameras, PCs and MP3 players), curling irons, and electric razors.

Inspect your stateroom and report any complaints immediately to the Purser's Desk and your stateroom steward or stewardess. Please let Sundancer know if you do not get results.

### **How does tipping work?**

During your cruise, you will receive service from many members of the staff in a variety of locations. For your convenience a gratuity will be added to your shipboard account on a daily basis for each guest (unless you arranged with Sundancer to prepay gratuities). The gratuity will be shared amongst those staff that helped provide and support your cruise experience, including the restaurant staff, stateroom stewards and accommodation staff, buffet stewards and others. Casino personnel do not share in the gratuity as not all guests utilize this service. Please note, this is a suggested gratuity and, should you wish to remove it or make any adjustments, you may contact the Purser's Desk before the end of the cruise.

Britannia Accommodations: \$11.50 USD per person per day†

Grill Accommodations: \$13.50 USD per person per day†

†Charges may vary or change without notice.

### **What about gratuities in the bars?**

A 15% gratuity is added to your bar charges and dining room wine account. This is shared amongst the beverage staff and their support staff.

### **What if I'm travelling by myself?**

Cunard welcomes single travelers on every cruise. There are countless ways to meet interesting people during your cruise — like through activities like lectures and Bridge classes. For ladies travelling alone, Gentleman Dance Hosts make great dance partners.

### **How can my loved ones reach me on board?**

Friends and family can reach you by email, which you will be able to check in the ship's Internet Center or via your laptop with WiFi access in the staterooms and public areas (service charge applies). In addition, mobile phones may be used on board — check with your service provider before you leave to confirm you have international roaming service enabled. By telephone – to connect with the ship, please call (+1)-732-335-3272 for calls originating outside of the U.S. For calls from the U.S. please dial (877)-266-0985. These numbers connect to the maritime telecommunications network where you will be prompted to enter your credit card number and expiration date. These numbers connect to the Maritime Telecommunications Network automated voice response where you will be prompted to enter your credit card number and expiration date. Your call will be charged a rate of \$7.90\* USD/minute upon connecting to the ship. Calls on the network are limited to a maximum of 10 minutes per call. \* Please note that price listed is subject to change.

### **What should I pack for my voyage?**

For the first day of your cruise, pack a small carry-on bag with your travel documents, a change of clothes, valuables, and any medications you may need.

Evenings on board Cunard exude a sense of occasion, but they're also as relaxed as you want them to be. There's no need to dress to the nines each night if you don't want to, and you'll find many areas on board where casual dress is welcome. If you do want to make an effort in the evening you won't be alone. The majority of guests traveling with us embrace the chance to switch to smart attire by night. This doesn't mean you'll be expected to wear a gown or dinner jacket each evening. Smart attire simply means a dress shirt and trousers, skirt and a top, or a cocktail dress. Essentially, choose something along the same vein as you'd wear to a formal restaurant or the theater on a special occasion. At least twice on each seven-night voyage Cunard will host a Gala Evening, where they do ask that you observe a black-tie dress code. Again, it's your choice whether to participate in these evenings or not. Many of guests choose to sail with us specifically because they look forward to these events.

From time to time, not least after a rewarding discovery ashore, you might wish to round off the day in a more relaxed style. You'll be pleased to know that many of the bars and lounges welcome you to unwind in more casual outfits during the evening but guests must refrain from wearing torn or tattered clothing, shorts, sandals or sleeveless t-shirts.

A backpack or tote bag can be helpful for carrying water and other items during port visits, particularly if you're planning to shop on shore. You may also want to bring a lightweight raincoat (or poncho), a warm jacket, and a travel umbrella.

You should bring a pair of rubber-soled sandals or sneakers to wear on deck and a pair of comfortable walking shoes for the ports.

Another suggestion is to bring earplugs. I have always brought them, but never needed them, but you never know! Some like to bring a nightlight, especially for the inside cabins.

Cunard makes it easy to know what to pack and what to wear. There are two designations for

dress codes: Smart Casual and Formal. There are two formal nights on this cruise and five smart casual nights

### Smart Casual

Passenger attire should be in keeping with what they would wear to a nice restaurant at home.

- Skirts/dresses, slacks, and sweaters for ladies
- Pants and open-neck shirts for men

Inappropriate dinner wear such as pool or beach attire, shorts, tank tops, t-shirts, ball caps and casual jeans (with fraying and/or holes) are not permitted in the dining rooms. Shoes must be worn.

### Formal

When formal nights are held, please observe the dress code in the Traditional Dining and Anytime Dining venues for the enjoyment of all guests.

- Evening gown, cocktail dress, or elegant pant suit for women
- Tuxedo, dark suit or dinner jacket and slacks for men

Casual dress dining is available nightly in the Kings Court Buffet. The Daily Program will inform you if the ship is having any specific dress code themes.

We have been told by Cunard that there will be two themed Gala Evenings.

This is the dress code schedule for our sailing:

30-Sep-2022	Quebec	12:00pm		Smart Attire
01-Oct-2022	Quebec		5:00pm	Gala Evening- Black and White
02-Oct-2022	Saguenay	7:00am	5:00pm	Smart Attire
03-Oct-2022	Sept Iles	8:00am	5:00pm	Smart Attire
04-Oct-2022	At Sea			Gala Evening- Masquerade
05-Oct-2022	Halifax	8:00am	6:00pm	Smart Attire
06-Oct-2022	At Sea			Smart Attire
07-Oct-2022	New York	6:30am		Smart Attire

Cunard offers formal wear rental on all cruises; this can be arranged prior to embarkation. Dress with an elegance and style that is perfect for all the formal activities on your cruise with Cunard. Cruiseline Formal Wear delivers beautifully-tailored clothing directly to your stateroom.

You'll also need some casual shorts and a couple of t-shirts or a cover-up for getting to and from the pool areas.

We highly suggest bringing along a sweater, shawl or jacket for cool evenings and cool air conditioning in the dining rooms, theater and lounges. And if you'll be touring any museums, cathedrals or churches, it's always wise to dress conservatively or have a cover-up. Typically

shoulders and knees must be covered.

You might want to bring a couple of swimsuits, so you will have one that is always dry. And then there are the Jacuzzis !

Bring your cameras and/or camcorders. Binoculars are another often forgotten, yet indispensable travel item.

Be sure to leave some room in your luggage for all those souvenirs and mementos. Some space-saving ideas include:

- Bring shirts and pants/skirts that mix and match, turning three outfits into five or six.
- Wear your heaviest shoes during embarkation and disembarkation so you don't have to pack them.
- Pack small items inside larger ones for efficiency.
- Bring an additional empty bag for those acquired extras.

For excursions on land, we recommend you wear casual clothing and comfortable shoes without heels.

There are four very important types of books you'll want to consider packing:

- Travel guides - to help you explore new destinations
- Poolside pleasures - nothing beats a great read in the sun
- Journal - keep an account of your adventure for sharing and reminiscing
- Address book - send your friends a postcard to make them jealous

Here are some websites you might find helpful on travel clothes, some wrinkle-free, etc.

[www.travelsmith.com](http://www.travelsmith.com)

[www.packinglight.net](http://www.packinglight.net)

[www.goinginstyle.com](http://www.goinginstyle.com)

### **Is there Internet connection on board?**

Yes, you may access the Internet in each ship's Internet Center. Guests with laptops may access the web via the wireless network, available in every stateroom as well as many public rooms. Charges apply for these services. The ship is Wi-Fi enabled, but the service is slow, frustrating and expensive, operating on an archaic per-minute system. Reception is particularly abysmal in cabin areas. Various internet packages are available ranging from \$49 up to \$167. Computer stations are available in the Internet Center in ConneXions Room 1 (Deck 2), which is outfitted with nine desktop computers and two printers, and in the Library (Deck 8), which has six desktop computers and a printer. All computers are connected to the internet. Computers and printers are free to use with an additional charge applied to internet use.

### **Will I need money on board?**

For your convenience, Cunard operates a "cash-free" system where you simply sign for all purchases using your personal identification key card, which is provided at check-in. This card is also your pass on and off the ship. It should be signed immediately and kept securely about your

person at all times. You may choose to settle your account by credit card, registered at check in, or with cash. If settling with cash you will, however, need to keep your account in credit at all times. Please note Cunard does not accept Personal Checks, Travelers Checks or Pre-Paid Credit Cards on board. Funds are processed in US Dollars.

**Will I be able to clean my clothes on board?**

Yes. Full laundry services are available on board, and will be billed to your stateroom. Complimentary self-service washers, dryers and ironing facilities are also available.

**Are there medical facilities on board?**

Yes, but these basic medical facilities are equipped primarily to deal with illness and accidents and are not intended to provide ongoing treatment of pre-existing conditions. If you happen to be taken ill whilst cruising with us and your condition were so serious that Cunard needed to get you to shore, you would be placed into the care of the port agents and a member of the team ashore would stay in contact with you and provide support if required. Please note, however, that all medical services on board are charged for. If you anticipate a need for medical services aboard the ship, your special requirement must be advised to us in writing before your booking can be finalized. Because medical facilities are limited and shore-side medical care is not always readily available, Cunard will not be able to carry guests who will be 24 weeks or more pregnant by the end of the intended cruise.

**What is the smoking policy on board Cunard ships?**

The safety, comfort and enjoyment of all guests has always been a key concern at Cunard. With this in mind, and as a direct result of the feedback Cunard has received from guests, they have amended the policy with regard to smoking on board Cunard ships. Smoking is no longer permitted in any public area with the exception of Churchill's Cigar Lounge and designated areas on the open decks. Pipe and cigar smoking is only permitted in Churchill's Cigar Lounge and on the permitted open deck spaces. For the safety, comfort and enjoyment of guests, smoking (including Electronic alternatives) is not permitted in staterooms, on stateroom balconies or in public rooms.

**Do you hold emergency drills on board?**

Cunard ships are among the safest afloat. An emergency drill for guests will be held before the ship sails from her embarkation port on each cruise. Attendance at these drills is mandatory in accordance with International Maritime Law. In your stateroom, you will find a black folder containing safety information which describes the emergency procedures and designates the route for the passenger assembly station to which you have been assigned. In addition to actively participating in the drills, you are urged to study this information carefully and familiarize yourself with the use of life jackets, which are provided for every guest.

**Can I bring alcohol on board?**

You may bring one bottle of wine or champagne on board to enjoy within your stateroom. You are welcome to buy alcohol ashore as a gift or souvenir, which will be held for the duration of your cruise, and returned to you when you disembark.

**Will I be able to attend religious services?**

A Catholic Priest will be permanently on board during major religious holidays. A Rabbi will also be on board during major religious holidays. Non-denominational services are conducted at sea. During cruises coinciding with a major religious holiday, ecumenical clergy will be aboard to conduct services.

### **Art Gallery**

The ship's art gallery, Clarendon Fine Art (Deck 3), offers a varied collection of paintings, sculptures and photography works. The ship's art director hosts regular art talks and gallery tours.

### **Purser's Office**

Equivalent to a hotel reception desk, the ship's 24-hour Purser's Office (Deck 2) serves as an information center, currency exchange, mailing facility and lost-and-found.

### **Tour Office**

The ship's Tour Office (Deck 2) is located next to the Purser's Office and handles tour reservations and transfers, including private, coach and chauffeured car services.

### **Laundry**

Laundry facilities are available onboard, located on Decks 4, 5, 6, 8, 10 and 11. Each of the ship's laundry rooms includes at least two washers, two dryers and one iron and ironing board. Laundry rooms are open daily from 7:30 a.m. to 9 p.m. Detergent is provided within the laundry rooms, but many passengers bring their own.

### **How do I plan my shore excursions?**

Many shore excursions have limited space, so reservation requests will be processed in the order received. Therefore, we encourage you to reserve tours as early as possible, using the Voyage Personalizer at [vp.cunard.com](http://vp.cunard.com). Shore excursions need to be paid in full at the time of reserving them. When excursions are fully booked, additional requests will be placed on the waiting list in the order received. Your tickets will be delivered to your stateroom on embarkation day. Consult your Daily Program for information about getting ashore and time spent in port. You may also view 'Port Talks,' the onboard televised briefings with general information and shore excursions highlights for each port. Shore excursions are operated by local, independent companies, not by Cunard. Tips are customary. You can also book shore excursions on board, and if you do so try to do that right after you board.

When noted in the shore excursion description, snacks, drinks and even meals are included in the price of that excursion. However, you may want to bring money with you as some excursions stop in areas where you are able to do some souvenir shopping, try the local cuisine food and various other refreshments. These items will be at your own expense.

### **How do I get foreign currency to spend when going ashore?**

You will be able to obtain suitable foreign currency for most ports of call on board. This can be purchased using cash. You are also able to purchase foreign currency using your onboard account. You can re-exchange your unused foreign currency, but only in the denominations sold on board (subject to onboard exchange rates). Cunard is unable to accept foreign coins. All foreign currency transactions are exchanged using the U.S. Dollar. U.S. Dollars are widely



accepted in Canada.

### **Can I celebrate an occasion on board?**

Celebrating a birthday, wedding anniversary or honeymoon on board is a truly special and unique experience. You can book a number of exclusive services online or onboard. When you're on board, you can go directly to the Purser's Desk.

### **Dining**

**Main Dining Room with Traditional Dining:** Britannia Restaurant (included) on Decks 2 & 3. The Britannia Restaurant is the largest of the ship's main dining rooms, serving breakfast (8 to 9:30 a.m.), lunch (noon to 1:30 p.m.) and two dinner sittings (6 p.m., with last orders at 6:30 p.m., and 8:30 p.m., with last orders at 9 p.m.). The restaurant features a range of table sizes that accommodate from two to 10 people. Two-seat tables are more limited and often get booked up in advance.

*Note from Sundancer: Tables are fixed on the first night, and then we will do "Round Robin" seating after that, so you can choose whether to sit at the same table or with different tablemates from our group each day.*

**Kings Court Buffet (included) on Deck 7:** The ship's extensive buffet is open on a nearly continuous basis, offering Continental breakfast (5 to 6:30 a.m.), full breakfast (6:30 to 11 a.m.), lunch (11:30 a.m. to 3 p.m.), afternoon snacks (3:30 to 5:30 p.m.), dinner (6 to 10:30 p.m.) and late snacks (11 p.m. to 2 a.m.). Complimentary drinks in the Kings Court include a selection of Twinning teas, coffee, water and fruit juices (cranberry, pineapple, apple and orange). The beverage menu allows passengers to order soda, beer, wine and spirits, too. Casual Dining.

**Boardwalk Cafe (included) (Deck 12):** The ship's fast food restaurant on Deck 12, by the Kennel Suite, serves burgers, fries, hotdogs and soft drinks, but has no seating, and, as a result, is weather-dependent. Opening times vary. Casual Dining.

**Carinthia Lounge (included) (Deck 7):** The ship's Carinthia Lounge, which was added during the 2016 refit, isn't just a stylish space to meet with friends or enjoy a drink. It also serves some of the tastiest dishes on the ship. You may opt for the Carinthia Lounge for breakfast (8 to 10 a.m.) or lunch (noon to 2:30 p.m.) as an alternative to Kings Court because of its small gourmet plates. Casual Dining.

**Queens Room (included) (Deck 3):** A signature Cunard service is the line's afternoon tea offering, which is served in the ship's Queens Room. Served daily (3:30 to 4:30 p.m.) to the backdrop of classical music, the traditional afternoon tea includes a selection of fine leaf teas, finger sandwiches, pastries and freshly baked scones with clotted cream and fruit preserves.

**Golden Lion (included) (Deck 2):** The Golden Lion serves pub lunches (noon to 3 p.m.) with a menu that features dishes such as cottage pie, beer battered fish 'n' chips and other British pub classics. There's an impressive selection of real ales. Casual Dining.

**Steakhouse at The Verandah –** Specialty dining for lunch (on sea days) and dinner. Service fee.

Room Service: Twenty-four-hour room service is available to all cabins. The menu is varied with two salad options, one soup, sandwiches, a varied selection of hot dishes, hot sandwiches, burgers and desserts. The room service menu also has a limited number of vegetarian options, with five of the 18 savory dishes listed suitable for vegetarians. A service charge is not applied to food orders.

Alternative specialty dining in the Kings Court buffet offers excellent value for money, with a daily changing themed menu keeping the options fresh. Service fee.

### **What if I need a special diet?**

Vegetarian options are available on all menus, although some are more limited than others. While all dietary requirements can be catered for, it is advisable to contact the line to make any requirements known ahead of sailing. Whilst every effort is made to ensure that special dietary requests are met, please note this cannot be guaranteed.

### **Is the water on the ship safe to drink?**

All drinking water is either distilled from seawater or loaded onboard while the ship is in port. Cunard adheres to Vessel Sanitation Program standards published by the U.S. Public Health Service (USPHS). The USPHS conducts inspections of the ship, both during its construction and throughout the year, to ensure compliance.

### **Fitness**

The ship's Canyon Ranch SpaClub and Fitness Center (Deck 7), open from 6 a.m. to 8 p.m., contains all of the equipment you would expect in a modern gym, including exercise mats and balance balls. There are various weight machines and free weights up to 30 kilograms, as well as one rower, 16 treadmills, three regular exercise bikes, four recumbent bikes, nine ellipticals and an area for stretching. All equipment is by TechnoGym. There's a water cooler and supply of wipes in the gym area. Headphones and bottled water are not provided. Fitness classes, such as yoga and Pilates, take place daily in the Queens Rooms (Deck 3) for an additional cost, while complimentary full-body stretch classes are also available. There's also an outdoor jogging track (Deck 7). One lap around the deck is equal to 0.3 miles.

### **Spa**

The ship's Canyon Ranch SpaClub -- one of the largest spas at sea -- offers a wealth of spa, beauty and hair treatments for men and women, including hair cutting, styling and coloring; waxing; massages; facials; body scrubs and wraps. Men's grooming brand The Gentlemen's Refinery offers 45-minute razor shaves, including a steam towel and face mask, among other treatments. The spa also features VOYA, an Atlantic seaweed-based line of products from Sligo in Ireland, with treatments that include seaweed wraps.

Canyon Ranch SpaClub features a thermal suite, including two saunas, an ice fountain, an aromatic steam room, foot spas and sensory showers. The Therapy pool is surrounded by loungers, which can get busy on sea days. A one-day SpaClub Passport is reasonably priced, although the use of spa facilities is included in the price of a treatment. Spa offers are promoted in the Daily Program. The relaxation area features comfortable padded loungers and a selection of magazines, teas and flavored water.

The spa's changing rooms feature lockers with slippers and robes, showers and changing facilities. The spa is open from 8 a.m. to 8 p.m. and the hair and beauty salon 9 a.m. to 8 p.m. Passengers must be 18 years or older to use the facility.

The thermal suite facilities only just seemed to meet demand, and it can be tricky to find two loungers together by the pool on a sea day. Although the feeling in the spa is peaceful, it lacks that luxurious feel some top spas convey.

### **Pools**

There are four pools onboard QM2, all featuring whirlpools: the Pavilion pool (Deck 12), the Terrace pool (Deck 8), Minnows pool (Deck 6) and the indoor Canyon Ranch SpaClub Therapy pool (Deck 7). The Grills Terrace (Deck 11), reserved exclusively for Grills suite passengers, also features a whirlpool.

The Pavilion pool is sheltered below a retractable glass roof with air-conditioning when the roof is closed. The Terrace pool is for passengers ages 18 and older. Minnows is the ship's family pool with a shallow swimming area, and Canyon Ranch's Therapy pool is for spa passengers only.

### **Do I have to bring a towel for swimming on board or excursions?**

Towels are also available on the ship. You can use these to lie on the deck chairs, for showering and on the equipment.

### **Sun Decks**

Each of the pools, with the exception of the Therapy pool, is surrounded by a sun deck (Decks 6, 8 and 12) with ample space and availability of sun loungers. There's also a supply of towels. There is an additional sun deck on Deck 13, with loungers, tables and chairs and the Grills Terrace, a private sun deck on Deck 11 that's reserved for suite passengers.

### **Sports Center**

There is a well-equipped Sports Center (Decks 12 and 13) featuring open-air areas for sports, including a mini-golf range, paddle tennis, deck games, table tennis and shuffleboard. Daily events, such as a table tennis tournament and a golf competition, are listed in the ship's Daily Program.

The ship also offers an 18-hole golf simulator known as The Fairways (Deck 12) for an additional cost.

### **Activities & Entertainment**

- Afternoon Tea
- Art Classes\*
- Atlantic Room
- Baby Zone - Kids Clubs\*
- Ballroom Dance Classes

- Beauty Salon\*
- Book Clubs
- Bookshop\*
- Bridge Classes
- Canyon Ranch SpaClub\*
- Casino\*
- Champagne Afternoon Tea\*
- Cunard Connexions\*
- Darts Competitions
- Deck Quoits
- Fencing Classes
- Fitness Center
- Fitness Classes\*
- G32
- G32 - Nightclub
- Gala Evening Balls
- Golf Competitions
- Hot Tubs (7)
- Illuminations
- Karaoke
- Library
- Needlework & Knitting Corners
- Nightly DJ
- Nightly Live Music
- Onboard Lectures
- Onboard Movies
- Passenger Talent Shows
- Photo Studio\*
- Planetarium Movies
- Pools (3)
- Queens Room
- Relaxation Lounge\*
- Royal Court Theater
- Scavenger Hunts
- Shuffleboard
- Shuffleboard Competitions
- Solo Travelers Get Togethers
- Sports Center
- Thalassotherapy Pool\*
- The Fairways\*
- The Kids Zone /Teen Zone - Kids Clubs
- The Play Zone - Kids Clubs
- Therapy Pool\*
- Trivia
- Wellbeing Seminars
- iPad and Computer Workshops\*

\* May require additional fees

### **Theater**

The ship's two-tier Royal Court Theater (Decks 2 and 3) is a beautiful space with plush red seating wrapped around a central stage that features an LED screen. The theater features a variety of shows and talks during the afternoon and evening, including short productions and workshops performed on selected voyages by the Royal Academy of Dramatic Art (RADA). Nightly productions include two showings (8:45 and 10:30 p.m.) with daily changing productions such as "Broadway Rocks" and "Rhythm of the Night," performed by the Royal Cunard Singers and Dancers. The shows are intermixed with pianists and vocal harmony groups.

### **Planetarium**

QM2's Illuminations theater (Deck 3) is home to the ship's Planetarium, with daily shows, such as "Cosmic Collisions" and "Stars Over the Atlantic." The space reserved for the Planetarium in the central part of the theater is limited to 150 seats, for which tickets are available each morning at 9 a.m. from the ConneXions Desk. While shows take place usually three times daily, at 1:30, 2 and 2:30 p.m., tickets tend to go quickly. Even if you don't manage to snag one, it's worth going in case there are no-shows. Whatever you do, don't be late. Not only could your spot be given to someone without a ticket, but once the doors close, additional passengers aren't allowed to enter. The 500-seat lecture hall is also equipped as a movie theater. Films are usually shown twice a day. Illuminations is also the location of the ship's renowned Cunard Insights talks, which sees speakers offer informative daily lectures about a variety of topics. Talks usually take place twice daily.

### **Other Activities**

For another unique Cunard activity, passengers can try their hand at fencing in the Queens Room (Deck 3). Conducted by the ship's sports host, the daily 9 a.m. class alternates between class 1 and class 2 levels.

Other activities include: Transatlantic Olympic Games in the Pavilion Pool (Deck 12); bridge classes in the Atlantic Room (Deck 11); a darts competitions and themed quizzes in the Golden Lion Pub (Deck 2); a talent show and various dancing classes -- line dancing, anyone? -- in the Queens Room (Deck 3); games and tournaments in the Empire Casino (Deck 2); and Hostess Corner: Needlework and Knitting, which is not a class but a chance for passengers to get together and work on their individual projects in the Chart Room (Deck 3). Some additional classes, such as watercolor art and flower arranging, are available for a fee.

Bridge lessons and games take place in the Atlantic Room during sea days, and the library (Deck 8) -- one of the largest at sea -- contains more than 9,500 books. There's also a collection of magazines and a seating area. Books are available for loan and must be returned before the end of the voyage. The library doesn't feel packed, but it is well used and a favorite feature onboard for many of the ship's passengers. The ship's bookstore (Deck 8), leading to the library, is also well-stocked in fiction and nonfiction books, including new releases. Additionally, the bookstore sells interesting Cunard and QM2 souvenirs, such as reference books, ship models, key rings, pens and magnets, among other items.

The rest of the ship's boutiques are grouped around the Grand Lobby (Deck 3) selling duty-free items, perfume, watches, designer products, cosmetics, accessories and more Cunard-branded items. Newer additions include the Barbour concession within the Mayfair store and Michael Kors designer boutique, which has replaced Chopard.

### **At Night**

Musical entertainment is also available during the day, including live jazz in the Carinthia Live music continues into the evening, with jazz, a string band, a harpist and a pianist alternating between the Chart Room, Golden Lion Pub, Carinthia Lounge and Commodore Club.

For something extra special, classical musicians perform concerts in Illuminations. Karaoke is also a lot of fun, particularly when it takes place in the Golden Lion Pub. Illuminations also schedules an evening and late-night movie show.

Empire Casino, just off the Grand Lobby, features blackjack, roulette, slot machines and three card poker. The casino hosts nightly special events, such as Happy Hour Slots and raffle prize draws.

The 10,500-square-foot Queens Room -- the largest ballroom at sea -- is an expansive space with tall ceilings and Art Deco touches. The venue hosts a mix of evening entertainment, usually focused on dancing, including ballroom and Latin dance music and "Dance Music for Enthusiasts." Cunard also employs gentlemen hosts as dance partners for females sailing alone. The ship's nightclub -- G32 (Deck 3), named for the code by which Queen Mary 2 was known at the shipyard during its construction -- is a surprisingly lively affair. Open daily from 9:45 p.m. to 3 a.m., the club features live music, tribute acts and a DJ. The venue is open to adults (18 and older) only.

### **Dance Classes by Sundancer**

Tentative classes will be in Waltz, Fox Trot, Tango, Swing, Rumba and Cha Cha – all included in your pricing. Private and semi-private lessons are also available upon request (and for a fee). Please see the instructors directly to schedule them.

Sundancer always tries not to interfere with your port times.

You will be issued a name badge which will include our final dance schedule which will need to be worn at all our private dance classes.

Sundancer is a small percentage of the total number of passengers cruising. So, we have REQUESTED all the space necessary for our dance classes. BUT the cruise line must consider the needs of other groups and passengers on board, and cannot confirm all of our requests till just prior to sailing. A Final Dance Schedule will be provided approximately two weeks prior to sailing.

NOTE: Dances Classes will be "Private Parties" only available to our group! You must book with Sundancer Cruises to participate in our Dances Classes.

### **Are there any bars or lounge areas on board?**

QM2 offers a different bar or lounge to suit every mood -- a boon on a ship where you spend the majority of your time onboard instead of in a port. From the relaxed and informal ambiance of Carinthia Lounge to the elegant surroundings of the Commodore Club or the informal Golden Lion Pub, the ship has all bases covered, with live music throughout.

Empire Casino (Deck 2): A full bar service is available inside the ship's casino, with a selection of barstools situated around the bar, although many passengers enjoy a drink over the casino's gaming tables.

Golden Lion Pub (Deck 2): This all-day venue is a lively QM2 favorite, featuring a wide selection of beers on tap and in bottles, wines and cocktails. The large L-shaped bar is flanked by barstools with leather-clad booths and individual pub-style tables filling the space. There's a dartboard in the pub and regular entertainment throughout the day.

Chart Room (Deck 3): One of the ship's somewhat understated bars is one of the favorites. Why? It offers the perfect sunset view and a refreshing glass of Champagne to the backdrop of live music.

Sir Samuel's (Deck 3): The ship's coffee bar, serving specialty illy coffee and other drinks, has struck up a partnership with luxury chocolate brand Godiva, offering a selection of confectionary, chocolate cakes and Godiva's incredibly indulgent ice creams.

The Tasting Room (Deck 3): The Tasting Room is hidden away -- perhaps to give it more of an exclusive feel -- by the side of Sir Samuel's.

Laurent Perrier Champagne Bar (Deck 3): Located in the ship's Grand Lobby, the iconic Laurent Perrier Champagne Bar is known for serving a particular brand of Champagne. Caviar tastings are also available to complement your glass of bubbles. (Note: Until May 2017, this was the Veuve Clicquot Champagne Bar).

Carinthia Lounge (Deck 7): With striking mustard yellow and peacock blue furnishings and decorative bronze room dividers subtly breaking the space up, the ambiance inside the Carinthia Lounge is refined yet relaxed. Well used during the day, the room is a low-key affair in the evening, with live music and a focus on Iberian sherries, wines and a special vintage port collection. Although predominantly a lounge bar, Carinthia Lounge offers an epicurean selection of dishes not to be missed at breakfast and lunchtime.

The theme of the Iberian Peninsula is a connection to Britain's maritime past, in case you're wondering. If you're not a fan of Spanish wines, a selection of other drinks is available, including hot and cold illy cocktails, beer, cider, spirits, soft drinks, tea and coffee.

Terrace Bar (Deck 8): This table-service poolside bar offers an informal spot to enjoy a large selection of cocktails, "softails," beer, cider, wine and sparkling wine. Terrace Bar has a casual feel and is perfect for watching the sun set.

Churchill's Cigar Lounge (Deck 9): Churchill's comes to life at night, when the ship's cigar-loving passengers indulge in cognac, whiskey -- among other drinks -- and conversation.

Commodore Club (Deck 9): The ship's observation lounge is just as popular for a morning coffee or daytime beverage as it is an evening cocktail. Tip: Try the Transatlantic Love Affair cocktail, which is prepared tableside by your server with a theatrical final twist.

#### Disembarkation

Passengers are disembarked in order of earliest flight times off the ship first. The Information Desk arranges/plans the disembarkation process during the actual voyage, for the end of that voyage. Although the ship arrives into Port in Brooklyn at 6:30 pm, it can take up to three hours to clear customs and disembark the ship. This is approximate, depending on customs, security, etc.

Since all suitcases are collected the night before we return home, don't forget to pack an overnight bag with a change of clothes, shoes, prescriptions, valuables, and need-to-have items. You will receive new numbered luggage tags on board to attach to your luggage for debarkation.

For flight time restrictions please see the document on Sundancer's website called "Cruise Transfers Airport Cruise Terminal". If you have an early departure flight please advise the Purser's Desk.

Please make sure you follow the instructions given by the Cunard crew carefully, or this may prevent leaving in a timely manner. Once you leave the ship you will locate your luggage (make sure your name is on it as many look alike). You will need to fill out a Customs Declaration Form (which will be provided to you) while on board and present it to the Customs Inspector. If you have transportation vouchers the buses will be at the Pier. You should first retrieve all of your luggage before proceeding to the buses. Claims for luggage loss or damage must be made in writing to the debarkation personnel prior to leaving the pier area.



## **SECURITY TIPS**

As you are probably aware, most airlines are charging for checked bags per person. Some airlines offer a discount of the checked bag cost if you prepay this on line within 24 hours before your flight. This may cause the overhead compartments on the planes to get full, and could possibly force you to check a carry-on bag if there is not room on the plane.

Check in as soon as your airline allows this (usually 24 hours before departure). Many airlines will let you check in on line and print your boarding passes. Or check in by phone. Rumor is that if you don't check in early you may lose your seat.

## **WALL STREET JOURNAL ARTICLE**

Re Airlines. Basically, it said that many carriers can make customers pay up when they show up late. Missing a flight can cost hundreds of dollars. It pays to know your airline's policies because many will give you a break if you know how to ask. Most airlines let you go standby on a later flight, but if that means traveling the next day, some airlines will hit you with change fees and even higher fares -- especially if you admit that your tardiness is the result of something in your control (such as oversleeping, for example), as opposed to a traffic jam or a tunnel closure. And if you switch to another airline, your reservation for your return flight may get canceled automatically. If you miss your flight and you change carrier's - there's a catch. If you do hop on another carrier, you have to let your original airline know that you'll still want to use your return ticket, and you may have to fight to keep it.

## **ANOTHER INTERESTING ARTICLE RE IDENTITY THEFT**

Be careful where you discard your boarding pass stub. Apparently, this little stub is coded with your personal information, such as your frequent flyer number, your passport number, your date of birth and nationality, and sometimes more !

## **SAFETY**

Be Careful What You Leave In Your Car...We have a safety tip for you. Don't leave materials that contain your address (such as auto registration) and your garage door opener in your car at the airport. If someone breaks into your car and you have left your address and garage door opener, it would be very easy for someone to make himself or herself welcome in your home while you are out of town.

Depending on where you are traveling, tourists who stand out as "rich Americans" are often targeted by pickpockets, even in safe ports. Don't carry your money in your hip pocket wallet or easily grabbed purses. Take only as much money as you will need for the day and tuck an extra \$20 in your shoe for emergencies. Leave valuable, excess cash and unneeded credit cards in your safe in your stateroom while in ports. Be aware, be prepared, then enjoy yourself and absorb new experiences.

## **OTHER TIPS**

Customers with checked baggage should check with the airport you are departing from for their guidelines. Most airports recommend you arrive 1-1/2 hours before flight departure for domestic flights, and two hours for international flights. In most instances, the baggage check-in cut-off time remains at 30 minutes before departure. Travelers are expected to be at the gate in time for

loading at least 30 minutes before departure. Many aircraft doors will be closed 10 minutes prior to departure. Following these tips will help you reduce your wait time at the security checkpoint.

Familiarize yourself with individual airport and airline policies regarding security procedures as local rules and regulations may vary from destination to destination. To access wait time information for all U.S. airports, queries are available via the Transportation Security Administration (TSA) website at <http://waittime.tsa.dhs.gov/index.html>. Additionally, visit individual airport websites for more information. For a list of all the guidelines, such as 3-1-1 for Carry-On's, prohibited items, etc., see this website: <https://www.tsa.gov/travel/security-screening/whatcanibring/all>

You will need to go through customs at the first airport you arrive at in Canada.

Leave gifts unwrapped. They may be opened for inspection.

Avoid wearing clothing, jewelry, and accessories, belt buckles, and under-wire bras, that contain metal. Metal items may set off the alarm on the metal detector. It is recommended that you remove your shoes, belt and any type of coat, and place it in a bin. Choose comfortable shoes that are easy to remove. Place the following items **IN** your carry-on baggage prior to entering the screening checkpoint: Mobile phones (otherwise, label your laptop and cell phone with owner contact information), keys, loose change, money clips, PDA's, pagers, large amounts of jewelry, metal hair decorations, large belt buckles. Take your laptop and video cameras with cassettes **OUT** of their cases and place them in a bin provided. Take **OFF** your outer coats, suite coats, jackets, or blazers.

**Pack Smart:** Per the TSA's security requirement, the following items are not allowed: knives of any kind made from any material on its flights. In addition, cutting instruments of every kind are banned in the stateroom. Do not bring lighters, matches, knives, scissors with pointed tips, or other sharp objects in your carry on. Items such as baseball/softball bats, golf clubs, pool cues, ski poles and hockey sticks are prohibited in the stateroom. In addition, irons, heating pads and candles are prohibited in your stateroom. Marijuana is illegal to bring on board any ship. Permitted items: include walking canes, umbrellas (once inspected), nail clippers, safety razors (including disposable razors) syringes, tweezers, knitting needles and eyelash curlers. You are permitted by the cruise line to bring a radio, CD or cassette player, but the ship requests that headphones or ear pieces be used in public areas. Do not over-pack bags. If screeners have to open them, closing over-stuffed bags can be difficult and result in delays. It is suggested that you not pack in your checked luggage the following: Camera, Camcorder, jewelry, money, important documents, breakable items, or other valuables. Also, check airline policies for information on maximum weight limitations, size limitations, and number of bags permitted for check-in and carry-on.

Put all undeveloped film and cameras with film in your carry-on baggage. Checked baggage screening equipment will damage undeveloped film.

Carry-on baggage is usually limited to one carry-on bag plus one personal item with most airlines. Personal items include laptops, purses, small backpacks, briefcases, or camera cases. Again, check with your airline to verify this information.

Place identification tags in and on all of your baggage, including your stateroom number.

Keep your claim checks for checked luggage as many airports have increased inspection at the carousels.

Double check seat back pockets and around your seat before departing your aircraft.

### **TSA Recognized Baggage Locks**

We all sometimes need a little extra sense of security, but before you lock your bag, make sure it's a TSA accepted lock. Every bag is screened before it's placed on any airplane. While technology allows TSA to electronically screen bags, there are times when they need to physically inspect a piece of luggage. If a bag is locked, they are allowed to cut the lock off. That's where recognized locks come in. They worked in partnership with several companies to develop locks which offer you security without interrupting the security offered. These locks are normally available at airports and travel stores nationwide. Before you buy a lock for your bag, make sure to use a TSA accepted one. Look for these symbols to make sure you have the right lock.



SUGGESTED CHECKLIST OF ITEMS TO BRING OR DO

<input type="checkbox"/>	<i>Complete the cruise documents and the onboard credit card application forms before you arrive at the cruise check-in desk</i>
<input type="checkbox"/>	<i>Confirm flights the day before</i>
<input type="checkbox"/>	<i>Small bills for tipping at airports and ports</i>
<input type="checkbox"/>	<i>Bring phone numbers for airline, cruise line, hotels, car rental, and travel agent</i>
<input type="checkbox"/>	<i>Bring travel documents (passport, airline confirmations, hotel confirmations, cruise documents)</i>
<input type="checkbox"/>	<i>Give the hotel and cruise line phone number to a family member or friend in case of emergency. Leave <u>copies</u> of your passport, airline tickets, travelers checks &amp; credit cards with a family member or a friend in case of theft. Don't pack these documents in your check-on luggage– carry them with you. It is suggested you have contact information for credit cards you will be travelling with in case of loss or theft. Make extra copies to keep in your cabin safe or take photos of front and back on your cell phone. You can also keep your original passport in the cabin safe and keep a copy on you.</i>
<input type="checkbox"/>	<i>Small bills for tipping at airports and ports</i>
<input type="checkbox"/>	<i>Addresses (for postcards) and stamps</i>
<input type="checkbox"/>	<i>Vitamins, Aspirin, Antacids, Medications, First Aid Supplies, Motion sickness patch or armband, or pills</i>
<input type="checkbox"/>	<i>Prescriptions (in original bottles). Pack a written list of your medications, including the name of the drug, dosage and times taken. If you have an ongoing medical condition, ask your family doctor to write up your brief medical history, which you can take with you and provide in the event of a problem.</i>
<input type="checkbox"/>	<i>Health Insurance card(s)</i>
<input type="checkbox"/>	<i>Binoculars</i>
<input type="checkbox"/>	<i>Calculator (for conversion) (extra batteries)</i>
<input type="checkbox"/>	<i>Camera, Camcorder, accessories, film (extra batteries)</i>
<input type="checkbox"/>	<i>Eyeglasses or reading glasses</i>

<input type="checkbox"/>	<i>Sunglasses</i>
<input type="checkbox"/>	<i>Hat / Visor</i>
<input type="checkbox"/>	<i>Small sewing kit (safety pins and rubber bands can be useful) No sharp pointed scissors</i>
<input type="checkbox"/>	<i>Small amount of laundry detergent if you want to hand wash any clothing, stain remover stick, wrinkle-release spray</i>
<input type="checkbox"/>	<i>Sunscreen &amp; Aloe gel in case you get burned</i>
<input type="checkbox"/>	<i>Moisturizer</i>
<input type="checkbox"/>	<i>Umbrella and/or rain gear (rain coat can be a great windbreaker, too) or poncho</i>
<input type="checkbox"/>	<i>Jacket or sweater</i>
<input type="checkbox"/>	<i>Books or reading material</i>
<input type="checkbox"/>	<i>Extra thin, lightweight hangers</i>
<input type="checkbox"/>	<i>Clothes pins or towel clips are helpful to hang wet clothes in the shower</i>
<input type="checkbox"/>	<i>Earplugs</i>
<input type="checkbox"/>	<i>Gel inserts for dance shoes</i>
<input type="checkbox"/>	<i>Extra bags to put damp clothing in when packing to come home. Ziploc bags are great for lots of things.</i>
<input type="checkbox"/>	<i>Some like to bring a battery operated lighted alarm clock. Some like to bring a nightlight or flashlight</i>
<input type="checkbox"/>	<i>Pack a water bottle so you can bring water from the ship onshore. Some like to bring drink flavor pouches to add to your water.</i>
<input type="checkbox"/>	<i>Some people like to bring their favorite coffee mug or drink container to carry around the ship</i>
<input type="checkbox"/>	<i>Corkscrew</i>
<input type="checkbox"/>	<i>Travel-size air freshener for bathroom</i>
<input type="checkbox"/>	<i>Shoppers might want to bring an expandable shopping bag</i>
<input type="checkbox"/>	<i>Theme clothes if appropriate</i>
<input type="checkbox"/>	<i>Electronics – tape a card with your name and contact information to your devices so they can be</i>

	<i>easily returned. Bring chargers and accessories.</i>
<input type="checkbox"/>	<i>Place your contact information inside your carry one and checked bags.</i>
<input type="checkbox"/>	<i>Small battery operated fan or Handheld foldable fan. Some like to bring a small portable fan for the cabin.</i>

## VACATION CHECKLIST

Departure Date: \_\_\_\_\_ Return Date: \_\_\_\_\_

HOME / PERSONAL	<input checked="" type="checkbox"/>	TRIP	<input checked="" type="checkbox"/>
Watering: Plants and lawn	<input type="checkbox"/>	Travel insurance documentation	<input type="checkbox"/>
Pet Care: Feeding and water	<input type="checkbox"/>	Get traveler's checks (and/or foreign monies if needed)	<input type="checkbox"/>
	<input type="checkbox"/>	Refill prescriptions	<input type="checkbox"/>
	<input type="checkbox"/>	Luggage: Repair/replace	<input type="checkbox"/>
Bills to pay:		Check Credit card limit	
Auto loan	<input type="checkbox"/>	Visa	<input type="checkbox"/>
House/mortgage	<input type="checkbox"/>	MasterCard	<input type="checkbox"/>
Insurance	<input type="checkbox"/>	American Express	<input type="checkbox"/>
Utilities	<input type="checkbox"/>	Discover	<input type="checkbox"/>
Other	<input type="checkbox"/>	Other	<input type="checkbox"/>
Unplug appliances, etc., adjust thermostat & Water Heater, store valuables in safe place	<input type="checkbox"/>	Advise credit card companies of destinations	<input type="checkbox"/>
Suspend home delivery:		Confirm reservations (airline, hotel, etc.)	
Newspapers	<input type="checkbox"/>	Airline(s)	<input type="checkbox"/>
Mail	<input type="checkbox"/>	Hotel/motel	<input type="checkbox"/>
	<input type="checkbox"/>	Auto rental	<input type="checkbox"/>
	<input type="checkbox"/>	On Line Boarding Pass and eDoc ticket	<input type="checkbox"/>
Important papers / valuables:		Auto check	
Will	<input type="checkbox"/>	Tires, batteries, belts, fluids	<input type="checkbox"/>
Deeds	<input type="checkbox"/>	Tune-up	<input type="checkbox"/>
Cash	<input type="checkbox"/>	Maps	<input type="checkbox"/>
Jewelry	<input type="checkbox"/>		
Itinerary & Emergency cruise line number left with:	<input type="checkbox"/>		
Keys left with:	<input type="checkbox"/>		