

Sundancer wanted to share some information with you about the upcoming Cunard cruise. Of course, things may change between now and our cruise, but this is the current information available.

Passports:

Definition of valid passport: Must be a 10 year passport valid for at least 6 months beyond the date of the return to your home country. While Canada is not as strict as some other countries, your passport should be valid for the proposed duration of your stay. No additional period of validity beyond this is required, but if your passport has less than 6 months validity remaining when you arrive in Canada it may take longer to pass through immigration control. If your passport is expiring less than 6 months before the last day you are leaving Canada, you will not be able to enter this information in your Cunard online registration, but will need to call Cunard and have them input the information. Call: 800-728-6273

Passenger Locator Form (PLF):

<https://www.cunard.com/en-us/the-cunard-experience/sailing-with-confidence/preparing-to-sail/passenger-locator-form>

All travelers must use ArriveCAN within 72 hours before your arrival to Canada. You must complete your ArriveCAN submission before entering Canada, no more than 72 hours of boarding your flight or before entering Canada by land. If you're flying in to join a cruise immediately, enter the address of your terminal. If you're not joining the cruise immediately, enter the address of your hotel. You must also submit a second ArriveCAN submission no more than 72 hours before boarding the cruise. This applies even if your second ArriveCAN submission is within 72 hours of the first submission.

Please see full details at this link: <https://travel.gc.ca/travel-covid/travel-restrictions/exemptions>

Cunard: (This information is on various links on www.Cunard.com)

Online Check-in:

Checking in for your vacation online will ensure you can board as quickly as possible. To complete online check-in on My Cunard, you will need:

- Your booking reference.
- Passport details.
- Payment card.
- Passport-style photo for each guest.

Your boarding pass, E-tickets and luggage labels will be ready when you are within 3 weeks of sailing and you have completed your personal details.

Confirm your details:

To ensure you're receiving the information you need for your vacation please check that your personal details are up to date on My Cunard. This is especially important for your mobile number, as in some departure terminals your embarkation Covid-19 test result will be sent to your phone. We also ask for your address in case a member of your traveling group is denied boarding at the terminal during pre-cruise screening. You'll still be permitted to board if we can confirm you live at a different address.

Health Declaration:

You must complete a Health Declaration via My Cunard one to three days before your vacation and present this at the terminal (either printed or via your mobile). It's quick and easy to complete and asks a few simple questions such as, 'Have you shown symptoms of Covid-19 during the last 14 days?'. You may be asked to complete this again before boarding your ship at the terminal.

Passage Contract and Covid-19 Risk Acceptance:

No later than 24 hours prior to your voyage, please make sure that each guest in your travel party individually reads, accepts and signs the Passage Contract and the Covid-19 Risk Acceptance on their own behalf. These documents require acceptance before being permitted to board the ship and are available at My Cunard.

Pre-Cruise testing for voyages departing from Canada:

- All fully vaccinated guests will need to organize and purchase a medically observed PCR test to be taken 72 hours, or a medically observed antigen test to be taken one day prior to arrival at the embarkation terminal. You can order your test kit through any government-approved testing provider. Guests will need to present their negative test certificate at the ship's terminal.
- If you're looking for a test facility in Canada, this site may help:
<https://travel.gc.ca/travel-covid/travel-restrictions/flying-canada-checklist/covid-19-testing-travellers-coming-into-canada>.
- Please arrive at the arrival time stated on your e-ticket and boarding pass. This keeps our terminal and embarkation procedures safe for all our guests, crew and colleagues. If you arrive earlier you may be asked to leave the terminal area and return at the allocated time.
- Your e-tickets/boarding passes, Health Declaration confirmation emails, Covid-19 test results and vaccination statuses will be checked for all guests – please help us to make the process as speedy as possible by having all your paperwork and any digital documents ready.

Accepted Pre-Cruise tests:

All guests must use a medically observed self-test that meets the criteria below. Only medically observed self-tests will be accepted. The test must be a SARS-CoV-2 viral test (nucleic acid amplification test [NAAT] or antigen test). The testing procedure must include a telehealth service affiliated with the manufacturer of the test that provides real-time supervision remotely through an audio and video connection. The telehealth provider must confirm the person's identity, observe the specimen collection and testing procedures, confirm the test result, and issue a report that meets the requirements of acceptable proof of a negative Covid-19 test.

Accepted antigen tests include:

- Rapid antigen test.
- Viral antigen test.
- Antigen Chromatographic Digital Immunoassay.
- Antigen Chemiluminescence Immunoassay.
- Antigen Lateral Flow Fluorescence.

NAAT tests include:

- PCR - Polymerase chain reaction.
- RT-PCR – reverse transcription real-time PCR.
- Quantitative PCR (qPCR).
- Reverse transcription loop-mediated isothermal amplification (RT-LAMP) test.
- Transcription-mediated amplification (TMA) test.
- Molecular test or molecular diagnostic test.
- Isothermal amplification.
- Droplet Digital PCR or digital droplet PCR (ddPCR).
- Clustered regularly interspaced short palindromic repeats (CRISPR).

What is acceptable proof of my negative Covid-19 test result?

The following formats are acceptable proofs of a negative Covid-19 test: paper negative Covid-19 test results (original only), digital or emailed Covid-19 test results; or record of Covid-19 testing from a healthcare provider including original digital email notification or personal electronic health record.

The negative Covid-19 test result must include:

- Where the test was administered, including information such as the name and contact information for the laboratory or healthcare personnel who performed the test.
- Type of test (indicating it is a NAAT or antigen test).
- A specimen collection date within 2 days before cruise departure.
- Guest's name and either date of birth, age, or passport number.

A negative test result using words or phrases including (and not limited to): Negative; undetectable; SARS-CoV-2 RNA not detected; SARS-CoV-2 antigen not detected; Covid-19 not detected; Not reactive. Test results marked “invalid” are not accepted.

Biron manages COVID-19 testing for travelers arriving in Quebec.

Contact Biron Toll-free: 1-866-382-0287

Website: <https://www.biron.com/en/laboratory/covid-19/travel/arrival/>

Email: info@biron.com

Note from Sundancer: This is another company that performs tests via Zoom on your cell phone:

<https://onpoint-testing.com/product/certified-teleservice-covid-testing/>

What to bring to the cruise terminal:

Please ensure you have the following items with you when you arrive at the terminal.

- Proof of negative Covid-19 test result (see 'Pre-cruise testing' sections below for details).
- Approved evidence of vaccination status (please refer to our Covid-19 vaccination requirements).
- Health Declaration confirmation email from My Cunard (a printed or digital copy is fine).
- Printed e-ticket or boarding pass (if you've checked in online at home on My Cunard) or travel documents.
- Evidence of travel insurance that meets the mandatory criteria (UK guests only).

- Ensure you are aware of and have organized any visa requirements for your voyage (for example an ESTA).
- Passport.

Remember to do the following before you travel:

- No later than 24 hours prior to your voyage, please make sure that each guest in your travel party individually reads, accepts and signs the Passage Contract and the Covid-19 Risk Acceptance on their own behalf. These documents require acceptance before being permitted to board the ship and are available at My Cunard.
- Check your details are up to date in My Cunard.
- Arrange appropriate travel insurance.
- Obtain evidence of your Covid-19 vaccination status.
- Print e-tickets, boarding passes and luggage labels from My Cunard.
- Pre-book on-board activities in My Cunard.
- Complete the Health Declaration in My Cunard between one and three days before your vacation.
- For guests visiting Canada, complete a Passenger locator form.
- Organize your Covid-19 test, to be taken before arrival at the terminal.
- During your vacation, destinations on your itinerary may have specific documentation, testing or shore experience requirements. For more information please visit our going ashore section.
- If you live outside of the UK, ensure you're aware of, and have pre-booked, all Covid-19 tests that may be required when returning home to your country of residence.
- Pack face masks and hand sanitizer.

**** IMPORTANT INFORMATION ABOUT YOUR HOLIDAY ****

We are unable to accept guests who test positive for COVID-19, are self-isolating within 10 days of travel, or require supplementary oxygen (including via oxygen concentrator), mechanical ventilatory support (except for overnight CPAP for sleep apnoea) and dialysis. We strongly recommend that you have comprehensive cruise specific travel insurance which includes medical cover and cover for emergency evacuations and medical expenses for COVID-19. Cover should also include repatriation, cancellation, and curtailment and full cover for pre-existing medical conditions in the countries you are due to visit. Three days before sailing you will need to complete an online Health Declaration at my.cunard.com. Once on board, everyone will need to adhere to the most up-to-date protocols, please refer to www.cunard.com/sailing-with-confidence for the latest information.

Vaccination & testing requirements

Until further notice, all guests aged 12 years or over will need to be fully vaccinated against Covid-19 at least 14 days prior to travel. This can either be two doses of any of the approved (by the MHRA, EMA or WHO EUL) vaccines or the single-dose Janssen vaccine. For all guests 16 years and over a booster vaccination, given at least seven days prior to travel, is also required if more than 270 days will have passed since the completion of a vaccination

course (calculated to the day of disembarkation). Children aged five to 11 are not required to be fully vaccinated. All guests aged five years and over must have a negative Covid-19 test result prior to arriving at the terminal. Children under five years of age are exempt from pre-travel vaccination and testing. Details can be found on <https://www.cunard.com/en-gb/the-cunard-experience/sailing-with-confidence/our-assurance-to-you#vaccine>.

CUNARD FAQ

<https://www.cunard.com/en-us/frequently-asked-questions.sailing-with-confidence.faq410.summary>

Fare Protection in the event of a positive Covid-19 test before boarding

If you test positive for Covid-19 within 10 days of your vacation, or are not permitted to travel following completion of the Health Declaration, you will be denied boarding and will receive a non-refundable Future Cruise Credit (FCC) to the value of the cruise fare paid*. We will also automatically refund any pre-voyage purchases made through My Cunard. If you were part of a linked booking, your friends or family will also be able to opt for the FCC and refund for purchases made. Just ask us to make sure all members of your traveling group are linked when you make your booking.

*Any hotels or airfares paid ahead of the voyage will be subject to separate cancellation fees

Fare Protection in the event of cancellation by Cunard

In the unlikely event we need to cancel your voyage, we guarantee you an enhanced Future Cruise Credit (FCC). This can be redeemed against any new booking on sale or to upgrade an existing booking. If you'd like to upgrade, please contact your Travel Advisor or our Customer Service Department if you booked direct. All new bookings using FCCs will be subject to Cunard Booking Conditions, including our standard cancellation terms. Once an FCC has been applied to a new booking, if you cancel any refund remaining on the FCC will be given as an FCC. Cancellation fees will be assessed in the following order; Future Cruise Credits that applied as payments then all other payment types. If we have to cancel due to Covid-19, you will be given a refund of your FCC.

CunardCare Travel Insurance

<https://www.cunard.com/en-us/advice-and-policies/cunardcare-guest-protection>

Help protect your travel plans from the unexpected with CunardCare®, including medical, emergency medical transportation, baggage/personal effects, trip and bag delay benefits. Cancellation Fee Waiver Program: Noninsurance feature provided by Cunard.

Cancellation Fee Waiver Program¹ – waives the non-refundable cancellation provision of your Passage Contract and pays you the value of the unused portion of your prepaid cruise vacation (up to a limit of \$50,000 per guest) in the event that you or your traveling companion need to cancel your cruise vacation (for specified reasons).

Travel Insurance Program² – reimburses losses for the following:

- Trip Interruption - Enables you to interrupt your cruise for illness, injury or death to you, an immediate family member or a traveling companion, and receive reimbursement up to your total trip cost (maximum limit \$50,000 per guest).
- Trip Delay: If you miss the departure of your cruise due to carrier-caused delays or other specified reasons, you may be reimbursed up to \$1,000 for additional accommodations, meals and “catch-up” transportation expenses.
- Baggage Protection: If your baggage or personal property is lost or damaged, you may be reimbursed up to \$3,000. If your bags are delayed or misdirected by a common carrier for more than 24 hours, you may be reimbursed up to \$500 for the purchase of necessary personal effects.
- Medical Expense Coverage: Should you become injured or sick during your vacation, you may be reimbursed up to \$20,000 for medical expenses related to an illness, or up to \$20,000 for expenses related to an injury.
- Emergency Evacuation/Repatriation: In the event that serious illness or injury requires air or ground transportation to a specialized facility or to return home, you may be provided up to \$50,000 in covered medical services and supplies (coordinated by our 24-hour assistance provider) to help ensure your safe transport. Repatriation coverage provides up to \$30,000 for shipment of remains in the event of death during the cruise vacation.
- **Worldwide Emergency Assistance Services³** – provides 24-hour assistance services including: pre-cruise health, safety and weather information; assistance with travel changes; lost luggage assistance; emergency cash transfer assistance; emergency medical and dental assistance; lost travel document assistance; and emergency medical payment assistance. Non-insurance assistance services are provided by LiveTravel.

¹ *Non-insurance services provided by Cunard*

² *Non-insurance assistance services are provided by LiveTravel*

Your state-specific CunardCare[®] information may be obtained at <http://www.affinitytravelcert.com/docs/nwecpr01>.

Note: CunardCare[®] is available to residents of the United States (except for the state of New York) and Canada (except for Quebec). The [At Ease Waiver program](#) is available for residents of New York, Quebec, Mexico, Puerto Rico, and Bermuda.