



SCANDINAVIA, RUSSIA & BALTIC 11 NIGHT DANCE CRUISE

BALLROOM, LATIN & SWING DANCE CRUISE

July 31 – August 11, 2022

FREQUENTLY ASKED QUESTIONS

For information regarding the airport, flights, cruise port, transportation and bus transfers (and time restrictions), please see document on our website entitled "Airport Cruise Terminal Info".

What documents are required to go on a cruise?

Each guest must bring an identity document valid for foreign travel in all countries included in the itinerary: identity card or passport, depending on one's nationality and the destination of the cruise. Guests must ensure that they have the required visas and that their travel document is valid. Guests without proper travel documents will not be allowed to board the vessel and no refund of cruise fare will be given to any Guest failing to bring such documentation. Please note the definition of valid passport: Must be a 10 year passport (5 years for children) valid for at least 6 months beyond the date of the return to your home country. For requirements please go to http://www.travel.state.gov/passport/passport_1738.html

The Boarding Pass provides information required at embarkation. Please complete your information on line at least six days prior to sailing to avoid being in the longer lines. There are two types of Boarding Passes: Regular and Preferred.

Regular Boarding Pass

- The booking has been paid in full*
- The required immigration information has been added to the booking*
- A credit card has been registered for onboard use*

Preferred Boarding Pass

- The passenger is either a Platinum or Elite member of the Princess Captain's Circle or booked in a full suite*
- The booking has been paid in full*
- The required immigration information has been added to the booking*
- A credit card has been registered for onboard use*

Cruise Personalizer®

The Cruise Personalizer is your online destination for completing important documentation, customizing your voyage and more. Just visit www.princess.com, click on the Cruise Personalizer link, or <https://book.princess.com/cruisepersonalizer/login.page> will take you directly there. Then enter your name, birth date and booking number. You should also view and print your Boarding Pass, Travel Summary and luggage tags - all through the Cruise Personalizer and Cruise Answer Place at:

http://www.princess.com/learn/faq_answer/index.jsp

The Boarding Pass and Travel Summary verify your passenger status throughout the embarkation process, from port security to cruise check-in. Your Travel Summary additionally includes your cruise summary, flights (if

purchased through Princess), itinerary, packages & transfers, important notices, pre-reserved shore excursions, and Spa appointments, and Gifts & Services.

Printing your boarding pass and luggage tags is fast and easy! You can print your boarding pass and luggage tags once the booking is paid in full, you have accepted the Passage Contract, provided complete immigration information, and credit card registration and authorization.

From the Cruise Personalizer, you can email your Travel Summary to your friends and loved ones. Don't worry, they won't spam or sell their email address. Simply choose which passenger's documents you wish to send, then enter the email addresses you want to send them to.

What are the embarkation procedures?

Check-in starts around 1:00 p.m. if the ship is cleared, and continues until 5:00 p.m. Final boarding is sixty minutes prior. We sail at 6:00 p.m. So you MUST be on board by 5:00 p.m. If you are a Platinum or Elite Captain's Circle Member, be sure to take advantage of priority check-in which is a different line.

What To Do When You Get On Board

When you come aboard, be sure to check out your stateroom once it is available.

If the spa or fitness classes are your thing, try to make your appointments on the first day, as the most popular treatments and times fill up fast.

Hungry? Head up to the World Fresh Marketplace Buffet. They'll be offering snacks, sandwiches, salads and more throughout embarkation.

Tip for getting around ship: Use the cabin hallway to get from one end to the other, then use the stairs or elevators.

Luggage.

All items of luggage will be x-rayed before being brought on board. You should keep any documents, money, valuables, jewelry, personal belongings, medicines, binoculars, cameras or delicate items in your hand luggage. If the journey includes a flight, check the baggage allowance stated on the ticket. For security reasons, Guests are required to unlock their suitcases at the pier prior to giving them to the porters. Note that claims for luggage loss or damage must be made in writing to the Director of Administration or Pier Manager PRIOR to leaving the disembarkation pier.

The luggage labels will be used, when boarding, to identify and delivering the luggage to your cabin. The labels you'll receive on board, at the end of your cruise, will make it easier for you to leave the ship by showing the order of priority.

Extra ship luggage tags can be obtained from the Porters at the pier.

Can I bring food or drink on board (from home or from a port)?

Passengers are permitted to bring unlimited bottled water, soft drinks on-board its ships including soda, juices and water. These can be in cans, bottles or cartons. You can also bring small coolers full of non-alcoholic beverages if you wish. They must be unopened/manufacture sealed. You can also bring small coolers full of non-alcoholic beverages if you wish. But only on **embarkation day**.

As provided in the Passage Contract, passengers agree not to bring alcoholic beverages of any kind onboard for consumption, except one bottle of wine or champagne per adult of drinking age (no larger than 750 ml) per voyage, which will not be subject to a corkage fee if consumed in the stateroom. Additional wine or champagne bottles are welcome, but will incur a \$15 corkage fee each, irrespective of where they are intended to be consumed. Liquor, spirits or beers are not permitted. Please remember that luggage will be scanned by Princess, and alcohol outside of their policy will be removed and discarded.

Alcoholic beverages that are purchased duty free from the ship's gift shop, or at ports of call, will be collected for safekeeping and delivered to the passenger's stateroom on the last day of the cruise. A member of the ship's staff

will be at the gangway to assist passengers with the storage of their shoreside alcoholic purchases while our Boutiques staff will assist passengers with shipboard alcoholic purchases.

Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Guests who violate any alcohol policies, (over consume, provide alcohol to people under age 21, demonstrate irresponsible behavior, or attempt to conceal alcoholic items at security and or luggage check points or any other time), may be disembarked or not allowed to board, at their own expense, in accordance with this cruise line guest conduct policy. Guests who are under the permitted drinking age will not have alcohol returned to them.

No food or drink purchased on ports of call may be brought aboard when boarding the ship. Any local products purchased during excursions may be handed to the cruise line staff for safekeeping and collected before disembarking at the end of the cruise. All ships in any case provide generous buffets and drinking water dispensers, with both cold and hot water to prepare teas and infusions at any time of the day. Cocktails, specialty coffees and a wide range of drinks can be purchased on every deck and in all the bars.

Cabins

Every cruise line guest is assured of comfortable accommodations featuring staterooms above ocean level for a more comfortable cruise. Staterooms and suites vary by ship, but every Enchanted Princess cabin as standard/complimentary amenities offer living area (vanity, desk, seating), 2 twin beds (convertible to Queen-size), deluxe bedding sets (Egyptian cotton linens), wardrobe, desk, smart HDTV (infotainment system, Internet, on-demand-movies), direct-dial phone, electronic safe box and lifejackets (in the closet), hairdryer, bath products (shampoo, body lotion, conditioner), minibar/fridge, individual air-conditioning, evening turndown service, complimentary 24-hour room service. All staterooms are fitted with the signature “Princess Luxury Bed”. The new “cruise bed” was developed in collaboration with PhD Michael Breus (commonly known as “The Sleep Doctor”) and the designer Candice Olson. The new cabin beds feature a luxury pillow-top mattress, individually wrapped coils (reducing surface sway) and hypoallergenic duvets. NOTE: You will be charged for anything used in the mini-bar. You can request it be emptied if desired.

If you want your beds put together or apart, just ask your stateroom steward and he or she will take care of that for you.

“Club Class Mini-Suite” is a new cabin category that was rolled out fleetwide in 2017. The new (VIP-guest) Mini Suite cabins offer the following complimentary services and amenities - “Club Class Dining”, Elite Lounge exclusive access, complimentary in-cabin dining (hors-d’oeuvres), priority embarkation/disembarkation/tendering. Club Class Dining includes a separate area part of the MDR (main dining room) reserved for Club Suite guests only. The exclusive dining experience includes expedited seating, dedicated waiter staff service, exclusive menu (featuring chef’s specials) and tableside preparation of some dishes. Club Class Dining is available for breakfast and dinner every day, and also for lunch on sea days only.

Self-service laundry facilities are provided onboard the ship. They are located on decks 8, 9, 10, 11, 12, 14, 15, 16. These are self-service laundry rooms with ironing boards and detergent being provided. Princess does not provide or allow steamers or irons in the staterooms as they constitute a fire hazard. Complete valet services including laundry, pressing and dry cleaning, can be arranged through your stateroom steward/stewardess and billed to your shipboard account.

All Princess ships are equipped with North American standard, 110 volts AC and standard European 220/230 volts AC outlets. For safety reasons, no electrical appliances can be brought on board, with the exception of battery chargers (for mobile phones, video cameras, cameras, PCs and MP3 players), curling irons, and electric razors. You may want to bring a simple multi-plug outlet adapter if you have multiple items to plug in (however, adapters with surge protectors are forbidden).

Room service is available onboard any time of the day or night - simply order from the room service menu located in your stateroom/suite (late night service charge applies). To receive breakfast in your cabin and treat yourself to a really enjoyable morning you just need to complete the special menu and hang it on the outside handle of your door

in the evening before going to sleep. Snacks may be ordered 24 hours a day with a simple phone call. Note that these are provided for an extra charge and that a service charge of 15% is payable on orders of wine and drinks.

Inspect your stateroom and report any complaints immediately to the Information Desk and your stateroom steward or stewardess. Please let Sundancer know if you do not get results.

Clothing, What To Pack

For the first day of your cruise, pack a small carry-on bag with your travel documents, a change of clothes, valuables, and any medications you may need. For our dance group - don't forget your dance shoes as our dance activities may start before your luggage arrives in your cabin. It is also recommended to bring gel inserts or padding for your dance shoes as some of the floors are marble or Plexiglas and this would provide extra cushion.

During the cruise, you are free to dress as you wish: the atmosphere on board is informal and casual. Clothing must however be suited to the environment, season, destination or occasion, such as a gala dinner or an excursion.

You may also want to bring a raincoat (or poncho), and a travel umbrella and comfortable walking shoes.

You should bring a pair of rubber-soled sandals or sneakers to wear on deck and a pair of good walking shoes. Inexpensive aqua (water) shoes are great.

Another suggestion is to bring earplugs. I have always brought them, but never needed them, but you never know! Some like to bring a nightlight, especially for the inside cabins.

You should dress for a cruise with Princess the same way you would for any stylish land-based resort.

Princess makes it easy to know what to pack and what to wear. There are two designations for dress codes: Smart Casual and Formal. There are two formal nights on this cruise and five or more smart casual nights. The first and last night are usually casual.

Smart Casual

Passenger attire should be in keeping with what they would wear to a nice restaurant at home.

- *Skirts/dresses, slacks, and sweaters for ladies*
- *Pants and open-neck shirts for men*

Inappropriate dinner wear such as pool or beach attire, shorts, tank tops, t-shirts, ball caps and casual jeans (with fraying and/or holes) are not permitted in the dining rooms. Shoes must be worn.

Formal

When formal nights are held, please observe the dress code in the Traditional Dining and Anytime Dining venues for the enjoyment of all our guests.

- *Evening gown, cocktail dress, or elegant pant suit for women*
- *Tuxedo, dark suit or dinner jacket and slacks for men*

Casual dress dining is always available nightly in the World Fresh Marketplace Buffet. The daily schedule will inform you if the ship is having any specific dress code themes. We have been told by Princess that they typically have an Oldies night, Love Boat Disco Deck party, and Country Western night, but they could not commit as to what nights they would be and whether they would have any of these themes on this particular sailing.

Princess offers formal wear rental on all cruises; this can be arranged prior to embarkation. Dress with an elegance and style that is perfect for all the formal activities on your cruise with Princess. Cruiseline Formal Wear delivers beautifully-tailored clothing directly to your stateroom. To order your formal wear, please visit cruiselineformal.com, call 800-551-5091 or 305-252-8572. For questions, email: custservice@cruiselineformal.com

You'll also need some casual shorts and a couple of t-shirts or a cover-up for getting to and from the pool areas.

We highly suggest bringing along a sweater, shawl or jacket for cool evenings and cool air conditioning in the dining room and lounges. And if you'll be touring any museums, cathedrals or churches, it's always wise to dress conservatively or have a cover-up.

Inexpensive rain gear (also doubles as a great windbreaker) or a small or collapsible umbrella is also a good idea in case of a sudden shower. You might want to bring a couple of swimsuits, so you will have one that is always dry. And then there are the Jacuzzis !

If you're planning to visit the onboard fitness center, be sure to bring extra shorts, t-shirts and socks that you won't mind working out in - plus a pair of tennis or running shoes/sneakers.

Bring your cameras and/or camcorders. Binoculars are another often forgotten, yet indispensable travel item.

Be sure to leave some room in your luggage for all those souvenirs and mementos. Some space-saving ideas include:

- *Bring shirts and pants/skirts that mix and match, turning three outfits into five or six.*
- *Wear your heaviest shoes during embarkation and disembarkation so you don't have to pack them.*
- *Pack small items inside larger ones for efficiency.*
- *Bring an additional empty bag for those acquired extras.*

For excursions on land, we recommend you wear casual clothing and comfortable shoes without heels.

There are four very important types of books you'll want to consider packing:

- *Travel guides - to help you explore new destinations*
- *Poolside pleasures - nothing beats a great read in the sun*
- *Journal - keep an account of your adventure for sharing and reminiscing*
- *Address book - send your friends a postcard to make them jealous*

Here are some websites you might find helpful on travel clothes, some wrinkle-free, travelling light, etc.

www.travelsmith.com

www.goinginstyle.com

<https://www.smartertravel.com/carry-challenge-pack-light-every-time/>

<https://indianajo.com/how-to-travel-light-tips-for-packing-light.html>

Do I have to bring a towel for swimming on board or excursions?

Towels are also available on the ship. You can use these to lie on the deck chairs, for showering and on the equipment.

Pre-Reserving Princess Shore Excursions

Exploring ports of call will be one of the highlights of your cruise, and one of the best ways to do this is on a shore excursion.

Tours are operated by local independent companies, not by Princess®. You can reserve shore excursions for your voyage 120 days before you depart with Cruise Personalizer® (April 2, 2022). Just log-in using your reservation name and booking number, and you'll be able to secure your place on any of the land-based adventures offered in every port. You may book shore excursions on line up to eight days prior to the cruise. You can also book excursions on board the ship. Pre-booked excursions can be cancelled up to five days prior to sailing.

Pre-Reserving Lotus Spa Appointments

Like the Lotus flower, the Lotus Spa offers a tranquil environment where you can renew your mind and body with exotic spa therapies from around the world. As you embark on this sensory journey, you'll instantly achieve a

blissful state of nirvana — leaving you completely revitalized as you welcome another day. To help you achieve this revitalization, the Lotus Spa offers a full range of personalized spa treatments, including hair and beauty services, massage, sensuous wraps, aroma therapies and even teeth whitening.

Spa advance reservations are accepted up to eight days prior to departure. Guests must be 18 years or older to indulge in any body treatments and at least 16 years of age to utilize the fitness facilities. Other Spa services are available to guests 13 years and older when accompanied by an adult. Visit Cruise Personalizer® to pre-reserve your Lotus Spa appointment today!

Dining:

Princess chefs are true culinary artists who insist on serving the very finest cuisine - and it shows. Our entire fleet has been inducted into the prestigious Chaîne des Rôtisseurs gastronomic society. Each chef's menu is creative and the selections change every day. Pair that with impeccable service and you're in for an unforgettable gourmet experience. Featuring a broad array of sumptuous dining options to satisfy even the pickiest eaters onboard, Enchanted Princess truly has something for everyone-and at any hour of the day!

The restaurant that our Sundancer group will be dining in will be announced once confirmed. Our group will do what they call "Round Robin" seating. The first night you will be assigned a table. After that each night you can mix and mingle within our group of tables to get to know your fellow dancers. You can also save seats for your friends. Our dance group will be dining at 7:15 p.m. nightly, as the only time for our private social dance parties is just before that dinner time.

NOTE: Princess recently announced "Dining My Way". See separate PDF regarding how that works. When we get more information on how this may affect our group we will update this document.

Casual

Want to maximize your pool time and minimize your mealtime? Get a quick and satisfying bite whenever you like at our Casual Dining eateries, or get take-out and dine by the pool.

- World Fresh Marketplace (also known as Horizon Court) (Buffet-Style): An Ever-Changing Selection of Favorites - offers an endless selection that changes throughout the day to satisfy the most discriminating palate. Indulge in a delightful array of worldwide cuisine, freshly baked breads and regional comfort foods, in a casual setting at breakfast, lunch or dinner. Enjoy fresh fruits, signature pastas and desserts galore along with your favorite beverages and customizable features like create-your-own salads and sandwiches. Beverage charges apply.
- 24 Hour International Café: Sip and Snack Around the Clock - Open 24-hours a day, the International Café located in the Piazza (Deck 5) is the place for an ever-changing array of small bite meals, treats and gourmet beverages. Grab a freshly baked croissant to start your day, snack on pies and quiche or choose from a wide variety of salads and sandwiches at lunchtime, and indulge in decadent desserts in the evening. Coffee and tea fans will love the New Grounds Crafted Coffee menu featuring a variety of specialty espresso-based drinks made from a custom blend of coffee beans, as well as iced tea fusions. (nominal charge applies to select items)
- Salty Dog Grill: While you're enjoying the fresh air on the top deck, treat yourself to one of our 100% handmade Gourmet Burgers, including our Princess Burger or Triple Smoked Burger. The Salty Dog Grill also offers new Street Tacos—a Princess first—featuring a choice of grilled chipotle-lime chicken or roasted sweet potato-green chile. And don't miss the Classic Hot Dogs, plus loaded fries in tempting varieties including chili cheese and bacon & cheese.
- Slice Pizzeria: Our top-deck pizzeria features a bold new look that sets the stage for tempting offerings that include specialties inspired by local favorites from the Pacific to the Atlantic. Try a Deep Dish Focaccia or a slice of our award-winning signature Neapolitan-style classics. Savor some California Artisanal Toast with Cali-Avocado or Caprese toppings. Or go for a Sliced Stromboli, and enjoy an East Coast take on a

classic Italian calzone that's stuffed with delicious Italian deli meats and cheeses.

- Gigi's Pizzeria: Hand-Tossed Pizza, Hot Out of the Oven - This charming sit-down venue offers an enticing menu of freshly prepared individual-size pizzas along with beer and wines by the glass. The open kitchen design allows you to watch as the chefs create pizza by hand and serve them straight out of the oven.
- Swirls: soft serve ice cream
- Gelato: A Sweet Treat from Italy - Get a taste of "la dolce vita" at Gelato, our new gelateria on board. (Fun fact: gelato isn't ice cream. While it's creamy, it has less butter fat and fewer calories.) Our gelato is the real deal, produced fresh each day with Italian-certified ingredients and equipment. Choose from a variety of flavors – hazelnut, tiramisu, pistachio and more – which you can enjoy by themselves or in combination.
- Coffee & Cones (formerly Sundaes Ice Cream Bar): Offering ice-cream sandwiches, complimentary ice cream cones and now brewing specialty coffee on the top deck, serving New Grounds Crafted Coffee.
- Indulge in Chocolate JourneysSM: Embrace the sweet life with our sinfully delicious treats onboard. Norman Love—whose exquisite, silky, rich confections have been recognized by InStyle Magazine, Martha Stewart Living, and O, The Oprah Magazine—has designed some of the most decadent, hand-crafted treats in partnership with Princess for our exclusive Chocolate JourneysSM program, available onboard fleetwide. Trained in France, and named the Inaugural Inductee into the Chocolatier Hall of Fame by Dessert Professional Magazine, Love's creations blend premium quality chocolate, unique flavors and artful designs that are perfect for any chocolate lover! You'll find Norman Love's artful chocolate creations on select main dining room desserts menus. And discover even more unique creations in Sabatini's Italian Restaurant, Crown Grill, Sterling Steakhouse, and at the Chef's Table experience. Have Your Cake & Eat It Too - Choose from delectable Chocolate Muffins, Bretons, Puff Pastry, Danishes and more in the Horizon Court Buffet during breakfast. And in the evening, grab yourself a blissful slice of chocolate cake – rotated daily so you can sample a new flavor each night. Norman Love Confections - You can enjoy Norman Love's fabulous creations even when you are not sailing with Princess! Lauded by Dessert Magazine, USA TODAY, InStyle and more, you can order Norman Love Confections and have them shipped to your home. Also the Horizon Bistro Pasty Shop is dedicated to fresh-baked goodies throughout the day and see the pastry chefs' in action.
- Afternoon Tea and Divine Desserts: Afternoon tea is a treasured tradition whether it's a special occasion, an intimate moment for two, a mother-daughter tea party or just quiet time for reflection. Enjoy a wide selection of teas, or coffee if you prefer, served by white-gloved waiters in formal attire. The setting is an elegant dining room, with tables crowned with sparkling samovars and a delicious array of tasty treats: freshly prepared finger sandwiches, cookies and cakes.
- 24-hour room service

Traditional

This ship offers several formal dining rooms in the cruise tradition, with Traditional Dining at the same times for each meal, with attentive service provided by your own waiter throughout the cruise. There are two traditional dining restaurants. The three main dining rooms are Allegro, Concerto and Symphony.

Specialty Restaurants

Princess specialty restaurants offer a memorable dining experience in an intimate and upscale atmosphere. Each restaurant offers a distinctive menu with both traditional favorites and more adventurous options prepared and served by a staff dedicated to making your evening unforgettable.

Sabatini's Italian Trattoria: Unique, handmade pasta courses, prepared fresh daily and treasured family recipes curated by our Italian chefs across the fleet inspire the menu at our acclaimed Italian specialty restaurant. On board

Enchanted PrincessSM, The Pasta Room at Sabatini's provides guests a unique glimpse into how artisanal pastas are made by hand, fresh every day.

Crown Grill: Steak & Seafood - With a rich wood décor and a theater-style kitchen, it's no wonder Crown Grill was named among the "Best Cruise Ship Steakhouses" by USA TODAY. Featuring premium aged beef and fresh seafood items, this specialty restaurant offers an intimate dining experience in a classically elegant setting and an open kitchen where chefs prepare and cook to order top-quality cuts of beef, chops and seafood.

Bistro Sur La Mer: French Bistro-style Fare with a Modern Twist - Savor casual French bistro-style dining with a modern twist at Bistro Sur La Mer, created with Chef Emmanuel Renaut, who holds the prestigious title of "Meilleur Ouvrier de France" (Best Craftsmen of France) and Chef of the Year by Le Chef, and whose Flocons de Sel restaurant has received three Michelin stars. Chef Renaut has created a tantalizing menu, showcasing authentic French dishes crafted with the Chef's signature flair.

The Salty Dog Gastropub: Crafted Burgers from Expert Chef Uchimura. A warm, inviting gastropub experience developed with Ernesto Uchimura, a founding chef of the original Umami Burger. Try one of our innovative gourmet creations inspired by pub favorites or devour the "Ernesto", a savory rib eye burger named "Best Burger at Sea" by Cruise Critic. Offering a unique variety of beer, whiskey and cocktail selections, plus live music, there's something for everyone at this hip, friendly twist on traditional pub fare.

The Ocean Terrace: The Ocean Terrace seafood bar is ideal for those who love to feast on the bounty from the sea. This stylish bar offers an array of ocean treasures, including a flight of oyster shooters, sushi and sashimi, ahi tuna poke, king crab cocktail, chili and lime crab margarita, a royal lobster dish, and the world-renowned smoked Balik salmon, the salmon of the tsars. A la carte pricing makes it easy to pick and choose. (A la carte pricing.)

Chef's Table Lumiere: An extraordinary treat for both gastronomes and gourmet novices, the Chef's Table Lumiere is a perfect culinary journey for any special occasion. Join a select group of guests for a behind-the-scenes galley tour with champagne and hors d'oeuvres, followed by an extravagant multi-course dinner created and hosted by the ship's executive chef. Perfect for celebrating an anniversary or milestone, or just making your cruise vacation even more amazing. Limited capacity, reservations required.

Balcony Dining: A Private Dining Room with a View - Choose a luxurious breakfast or experience the "ultimate" romantic dinner at sea: a sumptuous multi-course meal, including succulent lobster tail and juicy steak, your beverage of choice, hors d'oeuvres, all served right on the privacy of your own balcony by our dedicated waitstaff. Treat yourself to this unparalleled indulgence and savor food, views and memories that will never be forgotten.

Enchanted Princess Activities

The many activities onboard our ships are designed to stimulate, educate, entertain, inspire and sweat - not necessarily in that order. And from art auctions to virtual golf, this ship is loaded with fun things to do.

Pools & Spas

This ship has the most pools (two deep-tank pools on the Lido Deck, a Retreat pool, and aft Wake View Pool and 10 bubbling hot tubs.

- Dancing Fountain Pool
- Plunge Pool (round-shaped deep pool)
- Terrace Pool
- Lotus Spa® Pool
- Wake View Pool & Bar (ship's aft end, offers spectacular views of the horizon)
- The Sanctuary & Sanctuary Bar (adults only, reserve for a fee) with two hot tubs

Sports

Feel the court under your feet and the thrill of victory as you sink the ball in for two points. No matter your athletic ability, there's nothing like shooting a few hoops out in the middle of the ocean as you watch the sun set and the stars come out. Our Sports Court is not only set up for basketball but also for volleyball. Pick up a game, compete against fellow guests for bragging rights, or start your own dream team.

Our ships will keep you on the run, literally, with basketball, paddle tennis, jogging tracks and state-of-the-art gyms equipped with machines that'll keep your heart rate pumping.

- Lotus Spa® , gym and fitness area
- Swim-against-the-current lap pool
- Lawn Court - 18-hole mini-golf course, and bocce and croquet
- SeaWalk – Glass-bottomed cantilevered walkway (starboard) offers stunning sea and port views from above waterline.
- Center Court
- Shuffleboard
- Ping Pong

Enrichment

When is a cruise an opportunity to enrich? When it's a Princess cruise. This ship offers area lectures, art exhibits and classes taught by local experts.

- World-class art collection, gallery and auctions
- ScholarShip@Sea®
- 24-hour Internet Café (wireless access available)
- Library
- Hearts & Minds Wedding Chapel
- Conference Center

Boutiques

Deals on designer clothing and gifts, including Lladro, Swarovski, Calvin Klein, Tommy Bahama, Lancome, Clinique, Estee Lauder, and Fossil - all up to 30% off.

- Boutiques (duty-free)
- Escapes (Future Cruise Sales)

What about special diets?

The cruise line makes every effort to accommodate guests' dietary requirements whenever possible. They can accommodate dietary needs such as:

- *Food allergies Gluten-free Kosher Low-fat Low-sodium*
- *Vegetarian meals are available on all menus in the Dining Room and World Fresh Marketplace Buffet every day. Guests do not need to make a special request for these meals.*
- *Lactose-free/soy milk, Ensure, and kosher meals are available no extra charge.*

SHIP INFORMATION – Enchanted Princess

Ship Statistics

Accommodates 3,660 passengers, Crew 1,346
141,000 gross tons
Built in 2020, Inaugural cruise November 30, 2021
1,082 feet in length
126 ft. beam



Ship Highlights (Also see document “Ship Features” on our website.)

Inaugural cruise has been rescheduled several times, and now is scheduled for November 30, 2021. Enchanted Princess is one of the largest Princess Cruises ships and fleet's 5th Royal-class liner - with sister-ships and fleet-mates Royal Princess (2013), Regal Princess (2014), Majestic Princess (2017), Sky Princess (2019), Discovery Princess (2021) as well as the P&O UK liner Britannia (2015).

The ship has 14 passenger decks (out of 17), 14 bars, 2 swimming pools, 8 jacuzzies (outdoor hot tubs), 16 elevators.

Passenger-use laundrettes (laundromats) are located on decks 8, 9, 10, 11, 12, 14 and 15. These are self-service laundry facilities with ironing boards and detergent being provided.

Royal-class ships are Princess Cruises' largest vessels ever built, with the biggest Atrium area (more entertainment and casual dining options / Gelato, Ocean Terrace), fleet's biggest top deck pool area (hosting nightly the “water and light show” / computerized "Watercolor Fantasy" fountain with 85 waterjets), fleet's biggest and most advanced outdoor cinema ("Movies Under The Stars" / about 1/3 larger), Concierge Lounge (Suite passengers only area on Deck 14).

- All the ship's outside cabins have a balcony (their total number is 1438).
- MS Enchanted Princess has the advanced SISCO A-PASS 6 mobile sys which is the mobile app that handles tasks related to passengers/crew safety, also facilitating a faster embarkation /disembarkation process and providing the cruise ship management with information for (and also tracking) everyone on board.
- Princess Cruises Enchanted ship passengers can easily share their cruising vacation experience by using the complimentary “Princess@Sea Messenger”. This is a new and free mobile application integrated into the “Princess@Sea” app (accessible via tablet)/smart phone).

Other features:

- Discovery: If you enjoy learning about new things and new places, take advantage of Princess Cruises' collaboration with the Discovery Channel, creating Discovery at SEA. Events include star-gazing on the top deck, lectures about wildlife and nature, and plenty of documentaries screened throughout the ship. Discovery at SEA onboard programming brings to life destinations and fan-favorite Discovery and Animal Planet shows.
- Video Arcade
- Karaoke
- Video Arcade
- Experience the new Escape Room - Phantom Bridge, a world's first game combining digital and physical elements for the ultimate immersive Escape Room (see separate flyer).

Atrium

The social hub of the ship, the soaring atrium offers a vibrant collection of always-changing quick bites and light meals, beverages, entertainment, shopping and guest services. Features such as Bellini's Italian cocktail bar, Ocean Terrace seafood bar, and a gelateria add to the Piazza's lively atmosphere.

Lotus Spa & Fitness

Named "Best Spa on a Cruise Ship" by Spafinder Wellness 365™, the Lotus Spa® offers a variety of relaxing treatments, such as facials, aroma stone therapy massages, detoxifying ocean wraps and an aromatherapy thermal suite. Or get ready for a night on the town at the salon which features women's styling color, men's haircuts and shaves, manicure and pedicure choices and teeth whitening. Open the door to The Enclave, home to Princess' largest-ever thermal suite and a dramatic hydro-therapy pool with a cascading rain shower and therapeutic air jets. Relax on heated stone beds or soothing water beds. Features include: The Hammam – a Turkish-style steam bath, and from Roman times, the Caldarium –a light steam chamber infused with herbal aromas and the Laconium – a heated, dry chamber to help with purification and detoxification of the body. The Lotus Spa Fitness Center offers fitness programs designed to help you maximize your wellness with Tour de Cycle, personal training and classes

such as Pilates, Yoga, Body Sculpt Boot Camp, Results Based Training and TRX suspension training. The Lotus Spa Fitness Center also features state-of-the-art equipment so you can tone on your own.

The Sanctuary and Retreat Pools

This oasis of tranquility includes all the special touches that have been made. The Sanctuary adds four private Sanctuary Cabanas for more luxurious experience, plus two Lotus Spa Cabanas offering an elegant private space for a range of spa treatments. Featuring the air of a romantic hideaway under its distinctive white canopy cover, The Sanctuary design includes strategically placed rock gardens and special topiary planting with atmospheric lighting. These new elements create an inviting path leading to a new central pavilion. Passengers can relax on luxurious plush lounge chairs or circular daybeds, while Serenity Stewards provide healthy refreshments and music players with peaceful music. Space in The Sanctuary can be reserved for \$20 for a half day/\$40 for a full day, per person. Sanctuary Cabanas – Within The Sanctuary, four new Sanctuary Cabanas offer an even more exclusive and special experience with amenities such as a personal television with noise-reducing wireless headphones, cushy sofas, luxurious robe and slippers, a welcome cocktail, and healthy snacks including nuts, and dried and fresh fruit. The cabana also features a fully stocked mini-bar with refreshing waters and sodas, as well as a choice of alcoholic options, including beer or wine. Sanctuary Cabanas are available beginning at \$80 for a half day. Lotus Spa Cabanas/Royal Indulgence Package – The two new, luxurious Lotus Spa Cabanas offer a truly special alfresco massage experience. These larger, enclosed areas provide added privacy, a comfortable resting area with a television and plush chairs, a treatment area with two massage tables for a refreshing couples massage and beautiful ocean views looking out over the front of the ship. A variety of customized packages are available for the Lotus Spa Cabanas, ranging from \$320 to \$3,000. The top of the line package is a “Royal Indulgence” package for four people. This exclusive experience provides the ultimate in pampering with all-day massages and gourmet food and beverage offerings. Retreat Pool – Adjacent to The Sanctuary, the Retreat Pool provides an exclusive area for adults to relax and rejuvenate. The Retreat Pool on Royal Princess offers more space and seating than the adult pools on other Princess vessels, plus adds new Retreat Cabanas that can be reserved for an enhanced experience. These cabanas are the perfect way to enjoy private space poolside, or even add the indulgence of one of the ship’s special picnic baskets. The Retreat Pool is open to all adults, and Retreat Pool Cabana rental is available beginning at \$50 for a half day. At night, this area turns into the “Chill Lounge,” offering passengers a relaxed outdoor space to enjoy the night with drinks and music.

The Piazza

Enjoy paninis and pastries in the International Cafe, a wide variety of wines by the glass in Vines Wine Bar, and live entertainment in our signature Italian-inspired Piazza.

Theaters - This ship's theater venues are designed with great acoustics, the best seats in the house, and stellar acts. The movies shown are all first-run feature-length films.

- Princess Theater - With dazzling stage sets, artists from around the globe, modern hits and timeless classics, the Princess Theater, our largest theater yet, showcases lavish, original productions with dynamic cast members in sumptuous surroundings. In this ultramodern theater, relax in a plush seat with unobstructed sight lines as the velvet curtain goes up, a state-of-the-art lighting system illuminates the stage, and it's on with the show! If you're looking to be swept away to a world of storytelling, dance and music, visit the Princess Theatre on Enchanted Princess for a range of big production shows. You can expect well-loved musical classics, as well as new and bespoke creations.
- Movies Under the Stars® outdoor theater - Throughout the day and night, our exclusive open-air poolside amphitheater is the go-to destination for feature films, thrilling concerts and exciting sporting events such as live football games. Cozy up under a fleece blanket in the comfortable lounge and feast on complimentary fresh-popped popcorn in the evening or delicious cookies and milk during the day, and enjoy that exciting car chase or mystery thriller on the giant screen.

Festivals of the World - Experience the World's Great Celebrations. There's nothing like a Princess party to bring people together. Our Festivals of the World hosts onboard events that celebrate timeless traditions from nearly every corner of the globe.* Parties and dancing, lively music and folkloric performances, enriching activities, themed movies and specialty shopping are just some of the ways our Festivals of the World come to life! From Oktoberfest to Rio's Carnival, Festivals of the World is a gala event you won't want to miss.

Voice of the Ocean - The No. 1 TV Singing Competition Rocks the High Seas! Have you got The Voice of the Ocean? Princess Cruises brings the excitement and spectacle of TV's most popular singing competition to the high seas, live and on-stage, with The Voice of the Ocean. The show comes to life throughout the cruise with blind auditions, mentor sessions, the iconic "I Want You" chairs, three charismatic coaches and ultimately a finale performance where guests vote to choose the winner.

Hot Spots

Our ship's Hot Spots are just that - sizzling! They vary depending upon the ship and feature dazzling casinos, our Movies Under The Stars outdoor theater, night clubs, dance floors and more.

- Princess Casino
- Princess Live! and Cafe
- Take Five
- Vista Show Lounge
- The Piazza

Lounges

Whether you're in the mood for a cozy space to sip cocktails with someone special or a swanky place to savor a cigar and make new friends, Princess ships provide it all.

- The Mix Bar
- Crooners Piano Bar
- Seaview Bar
- Crown's Grill Bar
- Bellini's Bar
- Vines (wine bar)
- Churchill's Lounge & Bar (cigar bar/smoking lounge area)

OTHER

Information Desk (also referred to as Purser's Desk or Passenger Service Desk).

The main objective of the Purser's division is to provide guests with a positive cruise experience. Guest satisfaction is their goal in everything they do, especially: Greeting and assisting guests with their individual needs; responding to guest questions, requests, comments, or complaints; taking responsibility for all money, transactions, lost or found articles, mail, and onboard printing; and obtaining proper clearance for the ship with Port Authorities. The Information Desk will assist you with any tours or with any general concerns. Guests can buy stamps at the Information Desk and can mail letters at the drop-off box at the Information Desk. Guests can also cash traveler's checks here. Avoid longer lines by visiting late at night or early morning. And now you can use the Princess app.

How can I pay for purchases made on board?

One of the best things about cruising with Princess is the convenience of being able to sign for all your expenses and have them charged to your stateroom.

When you check-in for your cruise, you'll receive a Cruise Card (a personal identification card). The Cruise Card is used to access your personal shipboard account to which all purchases are charged.

An itemized statement will be delivered to your stateroom prior to disembarkation. By providing your credit card in advance, you are automatically registered for Express Check-Out. There is no need to visit the Information Desk to settle your account. Most ships also allow you to settle your account from the cabin TV (there's no check out procedure but you can see what you've been charged in case there are any errors). Princess accepts U.S., Canadian, British and Euro currencies, and traveler's checks. Express/Optima®, Diners Club/Carte Blanche®, Discover® Network, the JCB Card®, MasterCard® and Visa® are also accepted. Those paying by traveler's checks or cash will be required to leave a cash deposit with the Purser's staff at the beginning of the cruise. If you prefer to use a cash deposit it is a minimum of \$300.00 per person and you will not be able to do the on line check-in prior to the cruise. However, if you put a credit card on your booking you can always pay cash at the end of the cruise instead of putting it on that card. Please note that a hold will be place on the credit card you connect to your booking.

There is also an ATM on board but it often runs out of money during the cruise.

What is included in my Cruise?

For the dancers, all of our dance workshops, lectures and social dance parties are included. These are private group events and not part of the regular activities on board – they are just for our dance group!

For this group sailing gratuities are required to be prepaid unless you have booked under a promotion that includes prepaid gratuities..

For variety, value and satisfaction...you haven't lived until you've cruised! Princess's state-of-the-art cruise ships are filled with everything you need for an all-inclusive vacation. You'll discover an amazing thing about Cruising. So many pleasures await you onboard that you can indulge in the vacation of a lifetime without ever setting foot on land. Will you join in the dozens of shipboard activities like art auctions, horse racing, bridge games and trivia contests?

Full Price Includes:

- *Cocktail Party On Board Compliments of Sundancer*
- *All Our Dance Workshops and Lectures on board the ship*
- *All Our Private Social Dance Parties On Board*
- *Stateroom Accommodations*
- *Personalized Service*
- *Cruise Fare and Port Charges & Taxes*
- *Opulent Casino*
- *State-of-the-art Fitness Facility*
- *Library and Card Room*
- *Standard Meals with Dining options*
- *Coffee, lemonade, ice tea and hot tea are complimentary with meals or at the buffet*
- *24-hour Room Service*
- *All the Ship's Entertainment & Activities*
- *A variety of Nightclubs and Broadway Style Shows*
- *Ports of Call*

In addition, if you booked under the current promotion, Princess +, also included:

- *Prepaid Gratuities*
- *Beverage Package*
- *WiFi Package (one device per cabin)*

What Is NOT Included In My Cruise?

(Additional charges apply):

- Air fare
- Car Rental
- Travel protection insurance (unless prepaid)
- Bus transfer vouchers (unless prepaid)
- Shore Excursions (unless prepaid)
- Items purchased at the various Ports and tipping tour guides
- World-Class Spa amenities
- Beauty Salon
- Boutiques & Shopping
- Art Auctions
- Bar Drinks, Cappuccinos or specialty coffees, soft drinks (unless you have the promo)
- Golf Lessons
- Fitness Trainers & Exercise Classes

- Photographs, film and developing
- Medical services
- Casino, bingo and other gaming
- Telephone calls and faxes
- Internet Café
- Laundry & Valet services
- Items of a Personal Nature

What type of Entertainment & Dancing on board?

Sundancer Dance Activities for the Dance Group:

DANCE ACTIVITIES: (included in cost) All classes are usually scheduled so as to not interfere with your port times. We are planning at least 12 workshops. We have also planned private social dance parties, with mixers and some line dances with DJ Brent Paxton.

WORKSHOPS: Tentative classes will be in Waltz, Foxtrot, American Tango, Argentine Tango, East Coast Swing, West Coast Swing, Salsa, Rumba, & Cha Cha. Other dances and/or related classes or workshops in styling & technique will be offered if ship schedule allows. Private lessons also available. Tentative Class Schedule TBA after final payment - this is when the ship firmly commits space to us.

DINNER: We will be having dinner at 7:15 p.m. for our group and then will have the rest of the evening free to dance the night away. We will try to coordinate the best dance venues at dinner each night. This is also a great opportunity to mix and mingle and dance with all the other cruisers from around the world.

You will be issued a name badge which will include our final dance schedule which will need to be worn at all our dance events.

We are a small percentage of the total number of passengers cruising. So we have REQUESTED all the space necessary for our workshops and private social dance parties. BUT the cruise line must consider the needs of other groups and passengers on board, and cannot confirm all of our requests till just prior to sailing. A Final Dance Schedule will be provided approximately 30-45 days prior to sailing.

NOTE: Dances & Workshops will be "Private Parties" only available to our group! You must book with Sundancer Cruises to participate in our Workshops and Private Social Dances.

The ship usually hosts a “singles” party so watch for that in your schedule.

What Are The Tipping Policies?

Onboard currency is the US dollar. To simplify the tipping process for our guests, a discretionary gratuity of \$16.50 per guest for suites, \$15.50 per guest for mini-suites and \$14.50 per guest (including children) in all other staterooms, per day, is automatically added to your shipboard account on a daily basis. This gratuity will be shared amongst those staff who help provide and support your cruise experience, including all waitstaff, stateroom stewards, buffet stewards, and housekeeping staff across the fleet. They make their living entirely from tips.

Please note most people are not aware that a 15% gratuity is already added to each sale for any drinks that you purchase from the bars or dining room wine accounts. This is shared amongst the beverage staff and their support staff. Be careful not to double-tip. There is a place on the slip to add any additional tip if you wish to do so.

Also, tipping your Maitre d’ in the dining room is at your discretion, based upon the service you received, and is not included in the gratuities. We recommend that you bring sufficient currency in small bills with you.

There are drink packages and soda packages that can be purchased on board at most of the bars. Some packages may be available for precruise purchase.

What will the temperature be like on board?

The temperature on board is pleasant: however we recommend you wear a warmer item of clothing in all air conditioned environments to avoid any sudden temperature changes between the outside and inside of the ship. It can be cool in the dining rooms, lounges and theatre. In your cabin, you can control the temperature individually by using the thermostat.

Can I celebrate an occasion on board?

Celebrating a birthday, wedding anniversary or honeymoon on board is a truly special and unique experience. You can book a number of exclusive services online or onboard. When you're on board, you can go directly to the Information Desk.

Will I need to bring money on Princess shore excursions?

When noted in the shore excursion description, snacks, drinks and even meals are included in the price of that excursion. However, you may want to bring money with you as some excursions stop in areas where you are able to do some souvenir shopping, try the local cuisine food and various other refreshments. These items will be at your own expense. Tipping is not included.

Is there a Casino on board?

On board all Princess ships you'll find a Casino with slot machines, roulettes and gambling tables. Entry is restricted to adult guests and the establishment is only open while the ship is sailing. Bets may be placed in cash in the on-board currency.

Is it possible to go shopping and participate in an excursion while in port?

Yes. Many excursions are only a few hours in duration, leaving you with plenty of time in most ports for shopping, sightseeing or even participating in another excursion. Also, many longer excursions include a shopping stop.

What shops will I find on board?

You'll find shops on board with the latest fashions, where you can shop, pick out gifts or buy the souvenir photographs that will be taken of you during your cruise. The shops are duty free and you'll be able to pay using your Cruise Card. They are closed while in Port.

Is there a Mass service on board?

All Princess ships have a Chapel where religious services are held. Mass times are published in Princess schedule.

Is it possible to smoke onboard?

Keeping the comfort of our passengers a priority, and in consideration of consumer studies which show smokers are a small minority of passengers, Princess has implemented the following smoking policy:

Clearly marked "Designated Smoking Areas" are available onboard and include a sufficient number of ashtrays that are emptied regularly. Generally, these areas include cigar lounges, a section of the nightclub and casino, as well as a portion of the open decks. As a safety precaution, passengers are reminded to properly dispose of cigarettes, cigars and pipe tobacco, which are never to be thrown overboard as this may be sucked back into the ship and cause fires.

Where You Can Smoke: Smoking is permitted in cigar lounges, in sections of nightclubs and casinos, and on portions of open decks that are clearly marked "Designated Smoking Areas." Electronic cigarette smoking is permitted in staterooms (but not on balconies) and in other designated smoking areas. Cigar and pipe smoking is permitted only in cigar lounges.

Where You Can't: Smoking is prohibited in show lounges, elevators, dining rooms and all food service areas. Princess also prohibits smoking in cabins and balconies across its fleet. Passengers may not smoke in casinos, except for at designated slot machines while playing those machines. Casinos have designated nonsmoking nights, beginning at 6 p.m. on select nights, depending on the sailing.

Violations to this policy will result in a \$250 fine for each occurrence, which will be charged to the passenger's stateroom account. Keeping with the global trend toward more restrictive smoking policies and honoring the wishes of our passengers, Princess feels this change will enhance our onboard experience and do more to help our passengers escape completely.

Is the water on the ship safe to drink?

All drinking water is either distilled from seawater or loaded onboard while the ship is in port. Princess adheres to Vessel Sanitation Program standards published by the U.S. Public Health Service (USPHS). The USPHS conducts inspections of the ship, both during its construction and throughout the year, to ensure compliance.

Does Princess Cruises provide medical assistance?

Princess Cruises medical centers are staffed by full-time British registered doctors and nurses who are available 24 hours a day in case of an emergency. Our facilities are equipped to deal with both minor injuries and most major medical conditions.

All Princess Cruises onboard medical facilities meet or exceed the standards established by the American College of Emergency Physicians. Our medical centers proudly hold the distinction of being the only medical services in the cruise industry to have been awarded the Caspe HealthCare Knowledge Systems (CHKS) accreditation and ISO 9001:2008 certification for outstanding quality in healthcare staff facilities and procedures. CHKS is a major UK-based organization that works with public and private health care providers worldwide.

Guests are responsible for covering the cost of medical visits and medicines. All doctors are independent contractors.

What happens in the event of rough seas or bad weather?

Our itineraries are planned in order to take clients to the most beautiful and calmest oceans in the world, in the most suitable seasons. Our ships are designed and built using the latest technologies: thanks to a sophisticated system of vertical stabilizers, sailing is peaceful even in rough seas. These stabilizers greatly reduce the pitch & roll of the ship. People who have already travelled on a cruise with Princess have been surprised by the spaciousness of the interior and the feeling of stability you experience when sailing. Typically the lower decks midship have the least movement. Some passengers may still experience motion sickness or feel "sea-sick". The symptoms are generally mild nausea and dizziness (or vertigo). There are a number of over-the-counter as well as prescription medications and non-pharmaceuticals available to help curb the symptoms of sea-sickness. If you think you may be affected, check with your doctor. If you have motion sickness, we highly recommend purchasing motion sickness arm bands or patches. These can be purchased at any drug store (ask your pharmacist). They really work, and allow you to avoid taking any medication. Green apples are supposed to be a natural cure for seasickness- see if they have some at the buffet. Use the hand sanitizers located all around the ship as much as possible.

Communication

Telephone calls can be made directly using the satellite telephone provided in your cabin. For information about the cost of the satellite service contact the Information/Customer Services Office. Furthermore, thanks to an agreement between PRINCESS Cruises and TIM Italia, GSM-type cover is available on all ships in the fleet which allows mobile phones to be used on board. The service is available to customers of TIM or operators who have an international roaming agreement with TIM.

Day of Cruise Travel Assistance - (800) 545-0008

Give friends and relatives the following information on how to telephone you in case of an emergency. Call 1-900-329-SHIP from the United States or 1-900-565-2800 from Canada. Calls can be charged to a credit card in both the United States and Canada by dialing 1-877-656-7447. The cost for each call is \$8.95 USD per minute of \$11.95 CAD per minute. Include the passenger name and cabin number to ensure quick delivery.

The MedallionClass Experience

Like all Princess ships going forward, this ship will have the high-tech MedallionClass system to expedite boarding, access the best Wi-Fi, and help passengers navigate the ship, keep track of family and friends on board, and order food or drinks for delivery wherever you are.

FAQ: Princess MedallionClass® for OceanMedallion™ and OceanReady®

Can someone access my personal information through my OceanMedallion™?

No, your Medallion doesn't store any personal information, so no need to worry if you lose it.

Can I wear my Medallion in the pool?

Yes, the Medallion is waterproof, and heat, sand and salt resistant.

Is there a way to wear my Medallion other than the lanyard?

Absolutely. You can choose from a variety of accessories, such as sports bands, clips, pendants and bracelets. Order them for yourself and your travel party now through the OceanReady® section of the MedallionClass app or purchase them on board at OceanFront™.

How can I arrange to have my Medallion shipped to my home?

In the OceanReady section of the MedallionClass app, tap "Medallion" and complete or confirm your shipping information at least 12 days before your Princess vacation begins.

Can my Medallion be shipped to my residence if I live outside the U.S.?

At this time home shipping is only available for U.S. residents. But all guests, can enjoy the expedited arrival benefits of getting OceanReady before embarkation. Medallions will be waiting at the port for guests living outside the U.S.

I need to pick up my Medallion at the port. Will that be a problem?

Not at all, and you can still get OceanReady to make the embarkation process effortless when you arrive at the terminal. Follow the steps on the MedallionClass app to get OceanReady (without shipping to your home). And when you arrive at the terminal, just show your OceanReady pass on your mobile device to enjoy a more expedited boarding.

Is an OceanMedallion safe to use if I have a pacemaker, or other medical device?

The OceanMedallion includes magnets and RF technology that have been designed and manufactured to meet the radio frequency (RF) requirements set by the Federal Communications Commission of the United States. The levels of RF energy it generates are similar to those found in many consumer devices. Manufacturers of Implantable Pacemaker and Implantable Cardioverter-Defibrillators (ICDs) typically recommend that you keep your medical device 9 inches (23 cm) away from RF transmitters comparable to the one found inside the OceanMedallion. However, as every device differs, so you should check directly with the manufacturer of your medical device and physician for guidance.

How can I get help with my Medallion on board?

Once on board MedallionClass ships, guests can visit OceanFront and get assistance from one of our OceanNavigators. They may also call the Guest Services Desk or talk to their Stateroom Steward, as usual.

What happens if I lose my Medallion?

If a guest notifies the crew of a lost Medallion, it will be disabled and replaced at no cost. For security of purchase transactions, each Medallion is associated with a guest profile that contains their onboard security photo. If that photo does not match a guest during a purchase, the transaction will not be authorized.

How does the Medallion help with guest safety?

The new xiSafety system accelerates and strengthens safety and security operations onboard a MedallionClass ship. xiSafety uses innovation to significantly improve the guest processing time and experience by removing friction

from the process and allowing the ship and crew to operate more efficiently during embarkation, safety drills, port calls, disembarkation, and throughout the cruise.

Can someone hack the system and get personal info?

The Medallion contains no personal information but transmits an encrypted guest i.d. to the Ocean guest experience platform. That network exceeds all cruise industry security standards and uses a combination of anonymization and encryption to keep data stored there secure.

Is there anything else I need to know about my Medallion?

Just be sure to keep it with you at all times. In addition to unlocking a world of unique experiences, it also unlocks your stateroom door, and is used to make purchases on board.

Getting OceanReady®

What are the initial steps I take to get OceanReady®?

Visit Cruise Personalizer first and provide mandatory immigration information as you would on any other cruise with Princess. Then visit the App Store or Google Play to download the MedallionClass app. Once you have downloaded the app, open and follow the instructions to create an Ocean Profile and get OceanReady.

Do I need required travel documents for embarkation if I'm OceanReady?

Yes! You must have your required travel documents (e.g. passport) available when checking in at the terminal.

Does the MedallionClass app work before my cruise?

There are several features that you can enjoy before your cruise such as getting OceanReady for expedited boarding, creating your own customized itinerary with JourneyView® which offers a look at shipboard activities happening on your voyage, and creating your OceanTagalong&trade using PlayOcean™. Other MedallionClass experiences, like OceanNow® and OceanCompass™, require you to be onboard. Be sure to connect to the ship's free MedallionNet Wi-Fi once onboard to enable the onboard experiences such as on-demand delivery services.

Do I need to pay for MedallionNet® to download the MedallionClass apps on board?

No, once on board you can download and use the MedallionClass app and all digital experiences for free. But we suggest you download the app prior to boarding to enjoy seamless boarding with OceanReady.

What if I have trouble signing in or connecting to MedallionNet?

Turn on your Wi-Fi. Select MedallionNet as your Wi-Fi network. Then open a web browser and the page will launch. Click "get online now".

Is the app available in multiple languages?

Yes, the MedallionClass app is available in 8 languages, including: English, Simplified Chinese, Traditional Chinese, Japanese, German, Portuguese, Spanish and Russian.

What if I have additional questions about MedallionClass?

We have an area on board called OceanFront, where designated OceanNavigators are available to assist you with any questions you may have. There will also be how-to videos on the stateroom TVs. If you have any questions prior to your sailing, you can call us at: United States (toll free): 1-844-525-0942

[Watch video: Introducing Princess MedallionClass™](#)

[Watch video: Introducing the OceanMedallion™](#)

[Watch video: The MedallionClass™ App](#)

Stay Connected While at Sea

MedallionNet™ delivers Wi-Fi wherever you are, letting you stream your favorite shows, movies, music and sports. Stay connected to the internet everywhere on board so you can text (on things like Viber, WeChat or other messaging applications), post photos, video chat and more. **It is usually about 50% of the cost to pre-purchase.** Video: <https://www.princess.com/ships-and-experience/ocean-medallion/medallionnet/>

[Watch video: MedallionNet - Stay Connected While at Sea](#)
[Watch video: How MedallionNet works](#)

Can you surf the net on board?

Internet access is available on all Princess vessels through our 24-hour onboard Internet Café and wireless network, which is available in staterooms and various public areas including our world-famous Piazzas.*

Use our state-of-the-art computer systems to access your web-based email account, or browse the Internet for world news, sports and stock trading. Or bring your wireless-enabled laptop and access the Internet through our onboard wireless network.

Passengers who subscribe to email services from an Internet Service Provider (ISP) are advised to verify that their ISP has a web-mail viewing site prior to sailing. Most major ISPs have websites that allow email access via a web browser using an email address and password.

Please contact the Internet Café Manager onboard for information regarding the charges that apply to Internet and wireless services and any other specific requirements. There is typically a per minute charge.

Plus – Platinum and Elite Captain's Circle members benefit from credit toward Internet Café packages while full suite passengers also enjoy complimentary Internet access.

Cell Phones

Princess' advanced cellular network onboard our ships allows you to make as well as receive calls on your personal mobile device. Mobile device service will be available for use when the ship is at sea, in international waters. All charges will be conveniently billed to you by your mobile device provider.

Your mobile device provider must have a roaming agreement with Maritime Communications Partner AS (MCP) in order for you to use your phone with this service. Not all prepaid phones are supported. Your mobile device must be able to roam internationally. BlackBerrys and other mobile data services may continue to receive messages while roaming on the ship's network. You should ask your mobile device provider about internet fees, roaming fees (even for auto-updating apps or downloading incoming messages), texting fees and/or calling fees.

For questions about your service or about pricing and billing, please contact your mobile device provider's customer service department prior to sailing.

Your provider can also give you various tips. For instance, ATT recommends the following: Turning off cellular data and just turn it on when needed; turn off any Apps you will not be using before your board and delete those you no longer use; if you are adding new Apps, games, or software for the trip download them before you leave the U.S.; turn Automatic Downloads off; turn Fetch New Data off; turn Wi-Fi Assist off; disable email auto-check.

Ports: You can check for Wi-Fi hotspots while on shore. Be extra cautious about which networks you choose and only sign on to connections you can confirm belong to a reputable company or retailer.

Many phones now enable you to use Wi-Fi calling (i.e. Skype, WhatsApp, RingCentral, Viber, etc.) so you can get in touch with family and friends without paying roaming charges. Voice calling uses your phone's Internet connection rather than your cellular plan's voice minutes.

If you are not using your smartphone, keeping your phone on Airplane mode would avoid fees (before the ship departs).

Credit Cards:

Before you go, confirm with your bank or credit-card company that your card will work in our ports and alert them that you'll be making withdrawals while traveling — otherwise, they might freeze your card if it detects unusual spending patterns. Some banks automatically block US debit card use to protect against fraud. There's usually an 800 customer service number on the card. Give the dates and itinerary,

Bringing two different cards provides a backup if one is demagnetized or eaten by an ATM machine, or is lost or misplaced. Make sure the validity period of your card won't expire before your trip ends.

Ask your bank how much you can withdraw per 24 hours. Also, it's wise to make photocopies of your cards (including the customer-service phone numbers on the back) so you can report any theft or loss of your card immediately. Keep the paper copies separate from your cards.

You may want to check if your credit card (such as Costco or American Express) include travel insurance if you use their card to book your travel expenses.

Finally, and most important: Guard your cards! Don't carry credit cards in a backpack, a carry-on bag, or a suitcase, and don't keep your wallet in a hip pocket or a belt pouch. Pickpockets and purse snatchers know that tourists are often careless, so they'll be watching you.

Disembarkation

Passengers are disembarked in order of earliest flight times off the ship first. The Information Desk arranges/plans the disembarkation process during the actual voyage, for the end of that voyage. It can take up to three hours to disembark the ship. This is approximate, depending on customs, security, etc. It is sometimes possible to leave the ship earlier for early flights, or have delayed disembarkation for late flights. For early or delayed disembarkation please see the Information Desk on board.

Since all suitcases are collected the night before we return home, don't forget to pack an overnight bag with a change of clothes, shoes, prescriptions, valuables, and need-to-have items. You will receive new numbered luggage tags on board to attach to your luggage for debarkation.

This ship arrives back into Port at 6:00 a.m., but we won't begin disembarkation until later that morning. The ship must be cleared by customs before anyone can disembark. Please make sure you follow the instructions given by the Princess crew carefully, or this may prevent leaving in a timely manner. Once you leave the ship you will locate your luggage (make sure your name is on it as many look alike). You will need to fill out a Customs Declaration Form (which will be provided to you) while on board and present it to the Customs Inspector. If you have transportation vouchers the buses will be at the Pier. You should first retrieve all of your luggage before proceeding to the buses.

For information regarding the airport, flights, cruise port, transportation and bus transfers (and time restrictions), please see document on our website entitled "Airport Cruise Terminal Info".

Claims for luggage loss or damage must be made in writing to the debarkation personnel prior to leaving the pier area.

SECURITY TIPS

As you are probably aware, most airlines are charging for checked bags per person. Some airlines offer a discount of the checked bag cost if you prepay this on line within 24 hours before your flight. This may cause the overhead compartments on the planes to get full, and could possibly force you to check a carry-on bag if there is not room on the plane.

Check in as soon as your airline allows this (usually 24 hours before departure). Many airlines will let you check in on line and print your boarding passes. Or check in by phone. Rumor is that if you don't check in early you may lose your seat.

WALL STREET JOURNAL ARTICLE

Re airlines. Basically, it said that many carriers can make customers pay up when they show up late. Missing a flight can cost hundreds of dollars. It pays to know your airline's policies because many will give you a break if you know how to ask. Most airlines let you go standby on a later flight, but if that means traveling the next day, some airlines will hit you with change fees and even higher fares -- especially if you admit that your tardiness is the result of something in your control (such as oversleeping, for example), as opposed to a traffic jam or a tunnel closure. And if you switch to another airline, your reservation for your return flight may get canceled automatically. If you miss your flight and you change carrier's - there's a catch. If you do hop on another carrier, you have to let your original airline know that you'll still want to use your return ticket, and you may have to fight to keep it.

INTERESTING ARTICLE RE IDENTITY THEFT

Be careful where you discard your boarding pass stub. Apparently this little stub is coded with your personal information, such as your frequent flyer number, your passport number, your date of birth and nationality, and sometimes more !

SAFETY

Be Careful What You Leave In Your Car...We have a safety tip for you. Don't leave materials that contain your address (such as auto registration) and your garage door opener in your car at the airport. If someone breaks into your car and you have left your address and garage door opener, it would be very easy for someone to make himself or herself welcome in your home while you are out of town.

Depending on where you are traveling, tourists who stand out as "rich Americans" are often targeted by pickpockets, even in safe ports. Don't carry your money in your hip pocket wallet or easily grabbed purses. Take only as much money as you will need for the day and tuck an extra \$20 in your shoe for emergencies. Leave valuable, excess cash and unneeded credit cards in your safe in your stateroom while in ports. Be aware, be prepared, then enjoy yourself and absorb new experiences.

OTHER TIPS

Customers with checked baggage should check with the airport you are departing from for their guidelines. Most airports recommend you arrive 1-1/2 hours before flight departure for domestic flights and at least 2 hours before flight for International Flights. In most instances, the baggage check-in cut-off time remains at 30 minutes before departure. Travelers are expected to be at the gate in time for loading at least 30 minutes before departure. Many aircraft doors will be closed 10 minutes prior to departure. Following these tips will help you reduce your wait time at the security checkpoint.

*Familiarize yourself with individual airport and airline policies regarding security procedures as local rules and regulations may vary from destination to destination. To access wait time information for all U.S. airports, queries are available via the Transportation Security Administration (TSA) website. Additionally, visit individual airport websites for more information. For a list of all the guidelines, such as 3-1-1- for Carry-On's, prohibited items, etc., see this website: <https://www.tsa.gov/travel/frequently-asked-questions/what-3-1-1-liquids-rule>
<https://www.tsa.gov/travel/security-screening/whatcanibring/all>
<https://www.tsa.gov/mobile>
<https://www.tsa.gov/travel>*

Leave gifts unwrapped. They may be opened for inspection.

Avoid wearing clothing, jewelry, and accessories, belt buckles, and under-wire bras, that contain metal. Metal items may set off the alarm on the metal detector. It is recommended that you remove your shoes, belt and any type of coat, and place it in a bin. Choose comfortable shoes that are easy to remove. Place the following items **IN** your carry-on baggage prior to entering the screening checkpoint: Mobile phones (otherwise, label your laptop and cell phone with owner contact information), keys, loose change, money clips, PDA's, pagers, large amounts of jewelry, metal hair decorations, large belt buckles. Take your laptop and video cameras with cassettes **OUT** of their cases and place them in a bin provided. Take **OFF** your outer coats, suite coats, jackets, or blazers.

Pack Smart: Per the TSA's security requirement, the following items are not allowed: knives of any kind made from any material on its flights. In addition, cutting instruments of every kind are banned in the stateroom. Do not bring lighters, matches, knives, scissors with pointed tips, or other sharp objects in your carry on. Items such as baseball/softball bats, golf clubs, pool cues, ski poles and hockey sticks are prohibited in the stateroom. In addition, irons, heating pads and candles are prohibited in your stateroom. Marijuana is illegal to bring on board any ship. Permitted items: include walking canes, umbrellas (once inspected), nail clippers, safety razors (including disposable razors) syringes, tweezers, knitting needles and eyelash curlers. You are permitted by Princess to bring a radio, CD or cassette player, but the ship requests that headphones or ear pieces be used in public areas. Do not over-pack bags. If screeners have to open them, closing over-stuffed bags can be difficult and result in delays. It is suggested that you not pack in your checked luggage the following: Camera, Camcorder, jewelry, money, important documents, breakable items, or other valuables. Also, check airline policies for information on maximum weight limitations, size limitations, and number of bags permitted for check-in and carry-on.

Put all undeveloped film and cameras with film in your carry-on baggage. Checked baggage screening equipment will damage undeveloped film.

Carry-on baggage is usually limited to one carry-on bag plus one personal item with most airlines. Personal items include laptops, purses, small backpacks, briefcases, or camera cases. Again, check with your airline to verify this information.

Place identification tags in and on all of your baggage, including your stateroom number.

Keep your claim checks for checked luggage as many airports have increased inspection at the carousels.

Double check seat back pockets and around your seat before departing your aircraft.

TSA Recognized Baggage Locks

We all sometimes need a little extra sense of security, but before you lock your bag, make sure it's a TSA accepted lock. Every bag is screened before it's placed on any airplane. While technology allows TSA to electronically screen bags, there are times when they need to physically inspect a piece of luggage. If a bag is locked, they are allowed to cut the lock off. That's where recognized locks come in. They worked in partnership with several companies to develop locks which offer you security without interrupting the security offered. These locks are normally available at airports and travel stores nationwide. Before you buy a lock for your bag, make sure to use a TSA accepted one. Look for these symbols to make sure you have the right lock.



SUGGESTED CHECKLIST OF ITEMS TO BRING OR DO

<input type="checkbox"/>	Complete the cruise documents and the onboard credit card application forms before you arrive at the cruise check-in desk
<input type="checkbox"/>	Confirm flights the day before
<input type="checkbox"/>	Small bills for tipping at airports and ports
<input type="checkbox"/>	Bring phone numbers for airline, cruise line, hotels, car rental, and travel agent
<input type="checkbox"/>	Bring travel documents (passport, airline confirmations, hotel confirmations, cruise documents)
<input type="checkbox"/>	Give the hotel and cruise line phone number to a family member or friend in case of emergency. Leave <u>copies</u> of your passport, airline tickets, travelers checks & credit cards with a family member or a friend in case of theft. Don't pack these documents in your check-on luggage– carry them with you. It is suggested you have contact information for credit cards you will be travelling with in case of loss or theft. Make extra copies to keep in your cabin safe or take photos of front and back on your cell phone. You can also keep your original passport in the cabin safe and keep a copy on you.
<input type="checkbox"/>	Small bills for tipping at airports and ports
<input type="checkbox"/>	Addresses (for postcards) and stamps
<input type="checkbox"/>	Vitamins, Aspirin, Antacids, Medications, First Aid Supplies, Motion sickness patch or armband, or pills
<input type="checkbox"/>	Prescriptions (in original bottles) Pack a written list of your medications, including the name of the drug, dosage and times taken. If you have an ongoing medical condition, ask your family doctor to write up your brief medical history, which you can take with you and provide in the event of a problem.
<input type="checkbox"/>	Health Insurance card(s)
<input type="checkbox"/>	Binoculars
<input type="checkbox"/>	Calculator (for conversion) (extra batteries)
<input type="checkbox"/>	Camera, Camcorder, accessories, film (extra batteries)
<input type="checkbox"/>	Eyeglasses or reading glasses
<input type="checkbox"/>	Sunglasses
<input type="checkbox"/>	Hat / Visor
<input type="checkbox"/>	Small sewing kit (safety pins and rubber bands can be useful) No sharp pointed scissors
<input type="checkbox"/>	Small amount of laundry detergent if you want to hand wash any clothing, stain remover stick, wrinkle-release spray
<input type="checkbox"/>	Sunscreen & Aloe gel in case you get burned
<input type="checkbox"/>	Moisturizer
<input type="checkbox"/>	Umbrella and/or rain gear (rain coat can be a great windbreaker, too) or poncho
<input type="checkbox"/>	Jacket or sweater
<input type="checkbox"/>	Books or reading material
<input type="checkbox"/>	Extra thin, lightweight hangers
<input type="checkbox"/>	Clothes pins or towel clips are helpful to hang wet clothes in the shower
<input type="checkbox"/>	Earplugs
<input type="checkbox"/>	Gel inserts for dance shoes
<input type="checkbox"/>	Extra bags to put damp clothing in when packing to come home. Ziploc bags are great for lots of things.
<input type="checkbox"/>	Some like to bring a battery operated lighted alarm clock. Some like to bring a nightlight or flashlight
<input type="checkbox"/>	Pack a water bottle so you can bring water from the ship onshore. Some like to bring drink flavor pouches to add to your water.
<input type="checkbox"/>	Some people like to bring their favorite coffee mug or drink container to carry around the ship
<input type="checkbox"/>	Corkscrew
<input type="checkbox"/>	Travel-size air freshener for bathroom
<input type="checkbox"/>	Shoppers might want to bring an expandable shopping bag
<input type="checkbox"/>	Theme clothes if appropriate
<input type="checkbox"/>	Electronics – tape a card with your name and contact information to your devices so they can be easily returned. Bring chargers and accessories.
<input type="checkbox"/>	Place your contact information inside your carry one and checked bags.
<input type="checkbox"/>	Small battery operated fan or Handheld foldable fan. Some like to bring a small portable fan for the cabin.

Also review “What to Pack” above

VACATION CHECKLIST

Departure Date: _____ Return Date: _____

HOME / PERSONAL	<input checked="" type="checkbox"/>	TRIP	<input checked="" type="checkbox"/>
<i>Watering: Plants and lawn</i>	<input type="checkbox"/>	<i>Travel insurance documentation</i>	<input type="checkbox"/>
<i>Pet Care: Feeding and water</i>	<input type="checkbox"/>	<i>Get traveler's checks (and/or foreign monies if needed)</i>	<input type="checkbox"/>
	<input type="checkbox"/>	<i>Refill prescriptions</i>	<input type="checkbox"/>
	<input type="checkbox"/>	<i>Luggage: Repair/replace</i>	<input type="checkbox"/>
<i>Bills to pay:</i>		<i>Check Credit card limit</i>	
<i>Auto loan</i>	<input type="checkbox"/>	<i>Visa</i>	<input type="checkbox"/>
<i>House/mortgage</i>	<input type="checkbox"/>	<i>MasterCard</i>	<input type="checkbox"/>
<i>Insurance</i>	<input type="checkbox"/>	<i>American Express</i>	<input type="checkbox"/>
<i>Utilities</i>	<input type="checkbox"/>	<i>Discover</i>	<input type="checkbox"/>
<i>Other</i>	<input type="checkbox"/>	<i>Other</i>	<input type="checkbox"/>
<i>Unplug appliances, etc., adjust thermostat & Water Heater, store valuables in safe</i>	<input type="checkbox"/>	<i>Advise credit card companies of destinations</i>	<input type="checkbox"/>
<i>Suspend home delivery: (Notify of restart date)</i>		<i>Confirm reservations (airline, hotel, etc.)</i>	
<i>Newspapers</i>	<input type="checkbox"/>	<i>Airline(s)</i>	<input type="checkbox"/>
<i>Mail</i>	<input type="checkbox"/>	<i>Hotel/motel</i>	<input type="checkbox"/>
	<input type="checkbox"/>	<i>Auto rental</i>	<input type="checkbox"/>
	<input type="checkbox"/>	<i>On Line Boarding Pass and eDoc ticket</i>	<input type="checkbox"/>
<i>Important papers / valuables: (Put in safe deposit box)</i>		<i>Auto check</i>	
<i>Will</i>	<input type="checkbox"/>	<i>Tires, batteries, belts, fluids</i>	<input type="checkbox"/>
<i>Deeds</i>	<input type="checkbox"/>	<i>Tune-up</i>	<input type="checkbox"/>
<i>Cash</i>	<input type="checkbox"/>	<i>Maps</i>	<input type="checkbox"/>
<i>Jewelry</i>	<input type="checkbox"/>		
<i>Itinerary & Emergency cruise line number left with:</i>	<input type="checkbox"/>		
<i>Keys left with:</i>	<input type="checkbox"/>		