

PRINCESS CRUISE PERSONALIZER / WEB CHECK IN ON-LINE:

There are two places you need to access: Manage Booking® and the Princess® Cruises App. There are some mandatory check-in steps as well as additional ways to customize your experience.

The Cruise Personalizer is your online destination for completing important documentation, customizing your voyage and more. Your “Travel Summary”, an electronic version of the cruise ticket, is available online via the <https://book.princess.com/cruisepersonalizer/login.page> If you don’t already have a login with Princess, then enter your name, birth date and booking number and you’re good to go.

The Travel Summary provides the following booking details and options:

- Cruise Summary
- Flights (if purchased)
- Itinerary
- Packages & Transfers (if purchased)
- Important Notices
- Beverage Packages (if purchased)
- Pre-Reserved Shore Excursions (if purchased)
- Lotus Spa Appointments (if purchased)
- Special Services (if purchased)

For Princess’ frequently asked questions, go to the Cruise Answer Place at <https://www.princess.com/faq?msocid=2b5b240a7936661321b9300a78ce67c5>
For Sundancer’s FAQ see the link on our website.

From the Cruise Personalizer, you can email your Travel Summary to your friends and loved ones. Don’t worry, Princess won’t spam or sell any email address. Simply choose which passenger’s documents you wish to send, then enter the email addresses you want to send them to.

EXCURSIONS:

You can book excursions on Cruise Personalizer or on board the ship.

SPA APPOINTMENTS:

Like the Lotus flower, the Lotus Spa offers a tranquil environment where you can renew your mind and body with exotic spa therapies from around the world. As you embark on this sensory journey, you’ll instantly achieve a blissful state of nirvana — leaving you completely revitalized as you welcome another day. To help you achieve this revitalization, the Lotus Spa offers a full range of personalized spa treatments, including hair and beauty services, massage, sensuous wraps, aroma therapies and even teeth whitening. Spa advance reservations are accepted up to 7 days prior to departure. Visit Cruise Personalizer® to pre-reserve your Lotus Spa appointment today!

FUTURE CRUISE DEPOSIT – WHILE ON BOARD THE SHIP:

Start planning your next Princess vacation with fully refundable deposits! With a low refundable booking deposit of just \$100 per person, you can earn a FREE shipboard credit of up to \$300 per stateroom. There are two options to choose from, so taking advantage of this special onboard program is easy.

Getting OceanReady

Get ready for your Princess Cruise with the OceanReady® steps.

Princess® MedallionClass makes cruising effortless. It all begins with the Medallion®, a quarter-sized device that never needs to be turned on or off. Download the Princess® Cruises App to complete the OceanReady® steps before you sail. You'll want to complete the following steps to ensure access to the Green Lane in the terminal for faster check-in with less waiting:

- Order and Customize your Medallion*
- Personal Information & Travel Docs
- Payment Information
- Passage Contract
- Security & Profile Photos
- Emergency Information

*Currently, only available for shipping to addresses within the United States and Puerto Rico. Medallions will be available for pick-up at the terminal if one was not mailed to you.

Guests who don't complete all of the above steps in the app will access the Blue Lane for check-in, where our Navigators will help ensure all steps are complete and issue guest Medallions.

Printing your boarding pass and luggage tags is fast and easy! You can print your boarding pass and luggage tags 75 days prior to sailing once the booking is paid in full, you have accepted the Passage Contract, provided complete immigration information, and credit card registration and authorization.

When you enter your personal information and upload your travel documents in the app make sure your name appears in your OceanReady® Profile exactly as entered in your passport. If the name does not match, it's important you contact Sundancer Cruises to correct this information. Also, verify that your passport details and emergency contact information (someone not traveling with you) are complete and correct.

If you've completed the required OceanReady® steps and have your Medallion® device, you can expect a streamlined embarkation.

If you have not received your Medallion wearable ahead of time, you will be asked to show your OceanReady QR code to terminal personnel during the health screening process and once again at check-in. This code can be accessed through the Princess® Cruises App on your smart device. To streamline the check-in process, we ask that you print your OceanReady QR code. Your OceanReady QR code only becomes available once you complete your health questionnaire and accept passage contract and acceptances.

We recommend waiting to add your luggage tags at the hotel the morning of January 23rd.

Please remember to have your Medallion device, mobile device with the Princess® Cruises App downloaded, and your luggage tags when you get to the terminal.

Simply log-in to Manage Booking to access and print this information!

<https://www.princess.com/en-us/faq/pre-cruise?msockid=2b5b240a7936661321b9300a78ce67c5>



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